On the Cover: HCSO Aviation Unit

The Aviation Section serves as extra “eyes in the skies” for HCSO patrol deputies. Our 11 pilots serve the citizens of Hillsborough County around the clock (Sheriff David Gee, who is licensed in rotor and fixed wing aircraft, regularly serves as our 12th pilot). In addition to supporting deputies on the ground during investigations or in the search for suspects, the deputies in the helicopters also look for missing persons, vehicles or other property. HCSO pilots are also trained to help battle fires with the use of a Bambi bucket, a water-toting contraption tethered to the bottom of the helicopter. We are proud of the dedication of our pilots and support crew who can lift off at a moment’s notice to serve the citizens.
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Dear Citizen,

The Hillsborough County Sheriff’s Office made another significant stride in battling crime in unincorporated Hillsborough in 2011. Overall crime was reduced by 15 percent. Our Volunteer Citizen Patrol, the various chapters of Neighborhood Watch and Business Watch, Crime Stoppers and others continued to forge strong bonds with HCSO staff to cut crime.

Intelligence-Led Policing (ILP) continues to be a cornerstone in our collaborative efforts to identify and apprehend those hardcore criminals who commit the most crimes in our county. The ILP effort is coordinated by the Hillsborough County Sheriff’s Office Law Enforcement Intelligence Nexus Center, or LINC. The LINC is staffed by veteran detectives who compile and analyze criminal and crime intelligence to better direct resources.

I am thankful to report that the Hillsborough County Sheriff’s Office did not lose a deputy in the line of duty in 2011. Sadly, there were other agencies that had to add another name on their Fallen Hero memorial. And our country lost fellow military brothers and sisters in arms as our wars on terror continued overseas. To pay our respects for our fallen brethren and to help their families in times of overwhelming grief, the Hillsborough County Sheriff’s Office provided six honor escorts for our troops who came home to Hillsborough County in 2011. I am committed to making sure that no Fallen Hero comes home alone to Hillsborough County. I want to extend my gratitude to the citizens of Hillsborough County who arrive rain or shine to line the streets and roads in homage to these heroes as the motorcade passes by. I can tell you the showing of support plays a vital role in helping the families of the fallen heal.

Our positive influence in the community continued in 2011 as the Hillsborough County Sheriff’s Office graduated the second class from our Rising Stars Leadership Academy. This summer academy is a week of events, challenges and speakers for a group of incoming public high school seniors who are selected by their winning essays on leadership. After completing the academy the students are awarded a certificate and a scholarship for their efforts. The academy has graduated 53 Rising Stars since 2010.

I am proud of the dedication of the 4,100 employees of the Hillsborough County Sheriff’s Office who played a part in keeping our county safe. Our patrol deputies, detention deputies, detectives and civilian support staff work hard to prove that we are here “To Serve and Protect.”

Sincerely,

[Signature]

David Gee
The Office of Chief Deputy is responsible for the day-to-day operations of the agency. Five sections report directly to Chief Deputy Jose Docobo: Information Services Division; Community Affairs Office; Legal Section; Public Information Office; and Office of the Comptroller.

**Information Services Division (ISD)**

Chris Peek, Director

ISD is involved with the leveraging of advances in technology to provide expanded, efficient functionality while minimizing costs. In the past year, these activities have included the migration from the Microsoft Office Suite to Open Office and the adoption of Zimbra to access email, reducing software licensing costs. Additionally, the Division completed consolidation of print and file servers, increasing both performance and reliability. The Versaterm Computer Aided Dispatch System was migrated to virtualized servers that reduced cost while increasing reliability and system integrity.

**Beyond the above major initiatives, the following projects were completed in 2011:**

- Implementing the Hillsborough County Crime map on the HCSO public website to provide citizen access to crime data based on location and date.
- Implementing the CTS Smartcop System to enhance traffic citations tracking and reduce paper form costs.
- Upgrading to the newest versions of the MDT/MRE, RMS and CAD systems.
- Installing the Cogent AFIS System to automate booking tenprint identifications, enhance local latent fingerprint search capabilities, and provide for local Rapid ID and support facial recognition.
- Expanding the Orion Court Notify Subpoena System to include the Tampa Police Department.
- Implementing the Guardian Inmate Check Tracking System to replace paper logs.
- Updating the Kronos Workforce Leave module to accept FMLA, STD, LTD and Workers-Comp related cases and provide efficient tracking and management.
- Installing the Cassidian “CommunicatorNXT” and GeoCastWeb mass notification systems utilized by the HCSO Communications Center for Emergency Notification and Reverse 911.
- Transitioning Hillsborough County pawn vendors and secondary metal recyclers to the new BWI system providing enhanced search and monitoring capabilities and allowing the shutdown of the outdated JAMS based pawn system.

**Community Affairs Office (CAO)**

JD Callaway, Director

The Community Affairs Office continued with the expansion of the Hillsborough County Sheriff’s Office’s social media links in 2011. We uploaded 121 new videos and generated more than 390,000 views on our YouTube channel. Our Facebook page grew and our Twitter account garnered hundreds of new followers. We also launched our Google+ page in yet another upgrade in our social media network to help keep the citizens informed.

The CAO envisioned and coordinated a countywide 9/11 Ceremony of Remembrance at Joe Chillura Courthouse Square in downtown Tampa. The event to mark the 10th anniversary of the terrorists’ attacks on our nation included a display of a piece of steel.
from the World Trade Center and participation by all law enforcement and fire rescue departments in the county. The Community Affairs Office also coordinated the display of the steel beam, which was donated by the Port Authority of New York and New Jersey, at two local malls to help the citizens connect with the tragedy and the unwavering resilience of our nation.

In 2011, CAO staff responded to thousands of emails from the public generated through our public web site, www.hcso.tampa.fl.us. The emails covered a myriad of topics from help with traffic problems to tips about crimes to commendations for our employees. The Hillsborough County Sheriff's Office website was voted the best government website among the worldwide customers of Kentico Software content management systems. The site produced hundreds of thousands of hits on an array of subjects from jail inmate inquiries to useful features on our programs to videos of honor escorts for military fallen heroes.

2011 was a very busy year for the Sheriff’s Legal Section. In addition to providing legal advice, litigating civil cases and conducting drug asset forfeitures, members of the Legal Section were heavily involved in training veteran deputies and new recruits.

The Legal Section participated in both Law Enforcement and Detention In-Service classes for veteran deputies; attended many roll calls and honored requests for individualized training for law enforcement, detention, reserve deputies and child protective investigators; and taught required legal material to law enforcement and detention recruits who attended the Hillsborough County Community College Academy and the Sheriff’s Training Module.

The Legal Section successfully represented a detention deputy and a law enforcement deputy in two federal “use of force” jury trials.

The Legal Section also added a new attorney to its staff, Marc Makholm.

The Public Information Office is one of the busiest law enforcement public information offices in the state of Florida. The Tampa Bay area is the nation’s 14th largest media market. The Public Information Office disseminates information to the public and media on a wide variety of subjects, including agency facts, policies and procedures, breaking news stories and interviews with Sheriff’s Office personnel. It is also the responsibility of the Public Information Office to advise the Sheriff on media relations and potential media issues. The Public Information Officers issued over 450 press releases to the media during 2011 along with providing hundreds of on-camera interviews. The Public Information Office also answered over 120 written public records requests generated by news media and generated almost 900 electronic “Media Alerts” on breaking news.

The Office of the Comptroller (OTC) plans, organizes, and directs the budgeting and accounting functions for the Sheriff’s Office. The Comptroller is responsible for financial planning through budget development, implementation, and submission of budget amendments. The OTC monitors the budget of more than $370 million of appropriated public funds from the Hillsborough County Board of County Commissioners. The OTC safeguards the Sheriff’s financial resources and promotes fiscal accountability by recording all financial transactions and preparing financial statements in accordance with Generally Accepted Accounting Principles (GAAP).

The Comptroller is responsible for the management of the daily accounting functions including accounts receivable/payable, cash bonds, contracts, grants, inmate accounting, payroll, property records maintenance and annual physical inventory. For the fiscal year that ended on September 30, 2011, expenditures processed by the OTC included salaries and benefits for over 3,200 employees, 5,877 transactions for the payments for goods, services and travel reimbursements via the use of purchasing cards and issuance of 12,154 checks. The OTC strives to save county taxpayer funds by seeking reimbursement of expenditures through state and federal grants and contracts (more than $14.8 million for fiscal year ending 9/30/2011). Finally, the OTC establishes and maintains policies and procedures that ensure best practices for fiscal responsibility.
In 2011, District I was staffed by 236 personnel, which included 14 civilian support positions. The District I geographical boundaries encompass 142 square miles, which extend north to the Pasco County line, south to the City of Tampa, east to McIntosh Road and west to the Suncoast Toll Road.

The District I 2011 Uniform Crime Report reflects a 17% reduction in Part I Crimes in comparison to the previous year (2010). This is the second year in succession that a reduction in the crime rate has been shown in District I.

**Patrol Operations Bureau**

Presently, 20 federally-funded “Eye on Crime” surveillance cameras are operational in strategic locations in the district. The Hillsborough County Sheriff’s Office plans to expand the program’s coverage with additional camera locations in upcoming years.

DNA collection was initiated in the district with training provided to patrol personnel on the protocol standard for obtaining DNA samples from crime scenes. New technology advancements enable deputies to collect Touch DNA left at the scene in the form of skin cells from casual contact with an object.

During the 2011 calendar year, District I personnel handled 165,646 calls for service. Personnel originated 23,734 incident reports, which resulted in 6,520 criminal arrests. A total of 26,531 traffic stops were initiated, which resulted in 10,208 traffic citations issued.

**Street Crimes**

During 2011, the District I Street Crimes Units conducted numerous operations, and concentrated on targeting prolific gang and career offenders. One investigation, named “Pandora’s Box,” spanned eleven months and involved numerous undercover purchases of firearms and narcotics. This culminated with the indictments of 54 people on both state and federal charges carrying prison sentencing guidelines from 5 to as much as 88 years. During this operation, large quantities of illegal narcotics were seized and 29 firearms were purchased.

**Traffic Section**

During 2011, Traffic Section personnel completed 22 Sheriff’s Traffic Operations Program (STOP) details and 18 high school safety belt operations. These operations were held monthly and targeted enforcement along high traffic-crash corridors. In 2011, there was a reduction in traffic crashes for District I by 1.71% from the previous year.

In 2011, the District I Traffic Section conducted 11,094 traffic stops and investigated 2,889 traffic crashes.

District I also coordinated a Pedestrian Safety Campaign. This campaign is to educate pedestrians about the importance of properly crossing the street and when vehicles must yield to pedestrians. In 2011, there were 3862 warnings and 841 citations issued to pedestrians and motorists in violation.

**District I Intelligence Unit**

During the month of October 2011, District I experienced a trend of increased copper thefts at several Verizon cell tower sites. The thieves would enter these sites and strip the energized copper wiring supplying electrical power to the cell towers, causing several thousand dollars in damages and interrupting service for countless Verizon cellular phone subscribers.

Detectives took a proactive approach to this trend and deployed surveillance cameras at several of these sites, which subsequently yielded a photograph of a white Ford F-250 leaving one of the sites during the time period of one of the thefts.

After a 24-hour operation, the subjects were apprehended at separate locations within Hillsborough and Pasco County, resulting in the recovery of four stolen trucks, six trailers, a 45 kW generator, commercial grade lawn equipment and the discovery of a Meth-Lab in Pasco County. Cumulatively, approximately $100,000 of property was recovered from this one investigation alone.

**Investigation and Community Section**

In 2011, District I detectives continued to investigate person’s crimes in addition to property crimes. Detectives were assigned 3,534 cases to investigate which resulted in 367 felony arrests. There were 23 search warrants authored and served by the investigative section.

Community Resource Deputies maintained their close relationship to the community. They coordinated with Code Enforcement to assist in cleaning up the neighborhoods to include demolishing two vacant hazardous houses. They continued to maintain the Apartment Coalition monthly meetings and assisted in gathering data for nuisance abatement cases.
In January 2011, District II began the process of expanding Intelligence-Led Policing (ILP) to all district personnel. After extensive research, particular planning, productive meetings and thoughtful discussions, processes and procedures were finalized and a timetable established for the transition to a more efficient and effective crime suppression methodology. Every employee, sworn and civilian, was educated on the new practices and given instruction on how to record meaningful knowledge. Quality guidelines for these submissions were created and new standardized ILP-related performance objectives were adopted.

A pioneering undertaking established district priorities, which recognized crimes are not all equal. These priorities were determined via Territory Report and a “social harm” primary filter. The two priorities identified as the cause of most social harm, within the district boundaries, were residential burglaries and metal related thefts. This subset of the Agency’s control strategy received the focus of district’s proactive time and resources, while the remainder received follow up by way of crime prevention and established police procedure.

A team concept was part of the district’s progression. This composition broke down information silos and facilitated a common crime suppression focus. As part of this change, detectives were split into teams: East and West. A pawn / metals detective was assigned to each team and the District Intelligence Unit (DIU) detectives were split between the two as well. Community Resource Deputies (CRDs), Community Service Officers (CSOs) and other resources were also assigned in support of the teams. Patrol deputies (1 per squad) were chosen to serve as ambassadors (liaisons) between the teams and their squads. Other resources (School Resource Deputies, Motors and Crime Prevention, Special Investigation Division personnel, etc.) were identified and served as unified East/West support. Within the new framework, every district employee was responsible for crime within their assigned territory.

Certain practices of the DIU and Street Crimes Units (SCUs) were modified to be more aligned with the newly-established processes. Instead of trying to blend Intelligence and Operations, DIU detectives worked to provide the “I” in ILP, through the review of various data/information and the development of criminal intelligence via well-defined work-flow process. When the DIU developed operational intelligence, it was assigned to an operational component, generally one of the SCUs. Consequently, the SCUs focused on priority offenders and criminal organizations, the silver bullet of sustained crime reduction.

New intelligence products and procedures were established as part of the evolution. In addition to the Territory Report, a Tactical Collection Requirement (TCR) was developed and used when additional information is needed in support of established priorities. This product remains active until the intelligence gaps are filled and ready for operations, or until knowledge supports the suspension of the TCR. An Operational Intelligence Report (OIR) was developed to focus proactive operations. Once information, knowledge and data are refined and develop into criminal intelligence, the OIR is employed for specific action. Consistent with competent intelligence processes around the world, these products are the rail cars in the District’s ILP processes. They receive/deliver information and focus limited resources toward the cause of most social harm. These modifications provided increased offender and priority focus; significantly reducing crime.
District III is located just east of the Citrus Park Mall at 7202 Gunn Hwy. Its jurisdiction covers approximately 101 square miles in Northwest Hillsborough County, with a population of about 200,000 residents. The DIII area includes Town 'N Country, Westchase, Odessa, Carrollwood, Keystone and the western parts of Lutz. District III, under the leadership of Major Ray Lawton and Captain Andy Ross, has continued to work diligently to suppress crime and improve the quality of life for the residents of the communities we serve. The district is comprised of patrol, detectives, traffic units, street crime units and community resource deputies. In 2011, DIII experienced a crime reduction of nearly 19%.

The People Behind The Badge

For the personnel of DIII, 2011 was marked by loss, tragedy, healing, and hope. On June 1, 2011, Master Deputy Mark Darst passed away after a sudden illness. Deputy Darst, a 25-year veteran, not only worked serving and protecting, but was a major philanthropist as well. Mark was a big supporter of the Relay for Life, the annual Christmas Toy Drive, and other charitable or community events. Although we mourn the death of our colleague, we think of how many lives he touched and his lasting legacy of public service.

Tragedy struck again on the rainy morning of September 12, 2011. Deputy Malachi McCoy lost control of his vehicle and crashed into a tree while on his way to work. The crash left Deputy McCoy critically and perhaps permanently injured. Deputy McCoy previously received a Medal of Heroism from Governor Crist and a Medal of Honor from Sheriff Gee for his valor during a vicious gun battle in 2008, where he placed himself in danger to save the life of another deputy. Deputy McCoy is still recovering from the injuries he sustained in the crash.

On September 30, 2011, Deputy Lyonelle DeVeaux responded to a 911 call involving a domestic disturbance. Upon arrival, she was violently attacked by an armed suspect who shot her three times. Following a lengthy and difficult recovery period she has returned to full duty and continues to serve and protect. Her courage, determination and strong will to survive are an inspiration to all of us.

Sergeant Ken Escobio continued his work on Operation Patriot, a non-profit organization he founded in 2004 to benefit retired veterans. Sergeant Escobio organizes raffles and fundraisers to meet the basic needs of retired military veterans. Sergeant Escobio goes above and beyond his normal job responsibilities to enhance the quality of life for our military heroes.

Deputy Steve Donaldson noticed the growing problem of homelessness and panhandling in his zone and devised an innovative program to help solve the problem. He began the Sheriff’s Office Homeless Initiative that has received national recognition and has now been replicated in other jurisdictions. Since its inception in 2010, the Homeless Initiative has helped over 80 individuals and families in DIII get off the streets and into housing. Many of these people are now self-sufficient. The result has been a success not only for them, but also for the entire community.

Deputy Robert Gogolin recognized a growing trend of insurance fraud involving staged auto-crashes. He began a suppression initiative that included training other deputies on how to detect crashes that had been staged for insurance fraud. He also focused on key indicators of staged crashes that enabled prosecution of offenders and the disruption of organized groups. His efforts quickly gained widespread attention and he has since received several prestigious awards for his innovation.

The above are just a few examples of the exemplary service provided by the men and women assigned to District III. These deputies and their coworkers bring life to the district’s motto of P.R.I.D.E., Professionalism, Respect, Integrity, Dedication and Excellence.
District IV is located within the southeastern part of Hillsborough County and is comprised of approximately 420 square miles of residential, industrial, commercial and rural farm land. The district is the largest and most populated of the four districts with approximately 247,000 citizens. As a result of District IV’s hard work and a dedicated commitment to the community, District IV experienced the smallest percentage of crimes (District portion – 22.6%) as compared to the other three districts, as well as the overall crime rate for 2011 was reduced by 17.6% as compared to 2010.

Patrol Operations Bureau

Approximately 120 sworn law enforcement deputies are assigned to District IV Patrol. These deputies responded to over 130,000 dispatched calls for service, as well as answering in progress crimes and various emergency situations. In addition, they made contact with neighborhood watch coordinators approximately 1,200 times during the year. The district’s Field Training Officers trained approximately 16 new recruits during the year and these deputies are now patrolling and serving the citizens of Hillsborough County.

Investigations Section

2011 was a busy year for the nine detectives and two supervisors assigned to this section. The section is responsible for responding to and conducting latent investigations for burglaries, grand thefts, dealing in stolen property, defrauding a pawn broker, copper/metal thefts, felony criminal mischiefs, aggravated assaults, felony batteries, aggravated batteries, attempted homicides, shooting into dwellings/vehicles, personal robberies, strong arm robberies, carjackings and home invasion robberies. During the year, District IV investigations detectives were assigned a total of 6,494 cases for latent investigation, which resulted in 788 individuals being arrested on felony charges.

Community Services Section

During 2011, the district’s five Community Resource Deputies and five Community Service Officers assisted the district in the origination of over 600 incidents reports and supplements and aided the district’s investigations personnel. They participated in the annual “Seniors Christmas Party,” the “Deputy Darlins” program, “Trick or Treat Street,” and “Shop with a Cop.” They also provided supplies to the Fallen Heroes Foundation, provided food for families for Thanksgiving and Christmas, participated in the American Cancer Society Relay for Life Walk, two crime awareness seminars, and coordinated identity and fraud seminars.

Street Crimes Squads

The District IV street crimes squads conducted 688 traffic stops, issued 247 citations, investigated 195 drug complaints, conducted 6,786 hours of undercover surveillance, confiscated 205,678 grams of marijuana valued at $458,471, seized seven firearms, five vehicles and $92,300 and conducted 28 search warrants in furtherance of various investigations. In addition, eight sales of underage alcohol compliance details were conducted which resulted in 161 businesses being checked, with 34 store clerks being arrested.

District IV Intelligence Unit

In 2011, the district’s Intelligence Unit trained 20 deputies from patrol for the purpose of ingraining the Intelligence-Led Policing (ILP) philosophy into the patrol deputies work habits. In addition, 90 roll call presentations were conducted on various topics. The unit conducted numerous undercover surveillances on prolific offenders and identified crime patterns, coordinated the arrests of 74 habitual juvenile offenders, reviewed over 17,200 offense reports, and conducted eight search warrants. Fourteen undercover operations were conducted for the purpose of purchasing illegal drugs, firearms, vehicles and other stolen property. The Intelligence Unit also launched a new initiative involving enforcing violations of the Section 8 Housing Program as a tool to reduce crime. They also began an investigation involving the theft of large amounts of fertilizer and similar products from the Port of Tampa.

Traffic Unit

During 2011, the district’s Traffic Unit was recognized for their hard work and initiative. The Traffic Unit conducted traffic enforcement initiatives as well as numerous traffic safety and public awareness presentations. The Traffic Unit was also selected by the Florida Department of Transportation for the second year to coordinate the “Lives Before Property” grant, which targeted dangerous and aggressive drivers. The grant also provided funding for additional speed measuring devices that generated nearly 4,000 additional traffic stops, resulting in 3,624 traffic citations. The Traffic Unit also assisted in funeral escort duties for nine slain law enforcement officers, nine Fallen Hero military escorts and six dignitary escort details.
Support Services Division

General Services Bureau

The General Services Bureau is responsible for providing support services to the various organizational components within the Office. The Bureau is comprised of three sections each of which provides technical support to our customers.

Fleet Maintenance

The employees of this section are responsible for a vehicle fleet of 2,300 vehicles. In accordance with our vehicle replacement plan, 200 vehicles were replaced in FY 11. During 2011, the section responded to 20,000 requests for vehicle service and our fleet of vehicles collectively traveled over 25 million miles in providing service to the citizens of this county.

Communications Maintenance

The employees within this section provide technical support for the 800 MHz trunked communications systems. These networks were responsible for processing over 25 million radio transmissions last year. In 2011, the infrastructure equipment which comprises the 800 MHz East System was completely replaced with the newest GPS technology. In addition, a 700 MHz system utilizing the latest P25 standards was purchased. This system will be operational by the spring of 2012 and will be comprised of 10 radio frequencies. In 2011, the section responded to 12,500 requests for service and equipped 175 new vehicles with communications equipment.

Maintenance Support

During this past year, the employees in this section processed over 60,000 requests for inventory items stored in four warehouses. As a result of these requests, over 200,000 inventory items were issued from the warehouses. In order to continue to meet our agencies requirement for inventory and services, our employees prepared and awarded 32 contracts. In addition, this section was also responsible for sorting, processing, and delivering over 287,000 pieces of U.S. mail and inter-office correspondence.

Facilities Management Bureau

This bureau manages and maintains more than 35 facilities and tens of thousands of square feet of office space. The bureau includes the Contract Administration Section, Maintenance Support and the Construction Section.

The Construction and Maintenance Support sections are called upon to remodel existing offices, build new areas for personnel and equipment, design and construct cabinetry and storage units, design and build special projects, and maintain the grounds and buildings of all Office-controlled properties.

Risk Management Bureau

Personal Claims, Workers Compensation, Employee Benefits, and the Occupational Health and Wellness Center make up this bureau. Major initiatives in 2011 were completing the migration to a self-insured employee health insurance program, and transitioning the Hillsborough County Sheriff’s Office health and wellness services to the HCSO Occupational Health and Wellness Clinic.

The Risk Management Bureau provides an array of programs, brochures and other material to keep our employees healthy and active. The bureau organizes health fairs featuring a variety of vendors relating to topics such as hearing, dermatology, and heart health. They also offer flu shots and classes in yoga, healthy eating, healthy cooking, and mental health. This section also administers benefits to employees for insurance needs and deferred compensation.

Human Resource Bureau

The Human Resource Bureau comprises the Personnel Processing Section, Records Section and Organizational Research Section. The bureau prides itself on providing great customer service and assistance to all employees, retirees, fellow law enforcement agencies and to the citizens of Hillsborough County.

The Personnel Processing Section processed over 799 full-time, part-time, temporary and contract employees and assisted 242 employees into retirement and/or D.R.O.P. They responded to 106 subpoenas and public record requests for employee personnel information. The section also performed over 2,200 personnel promotion and transfers in 2011.

The Records Section reviewed and/or processed for information collection more than 94,980 incident reports in 2011. They also responded to over 2,300 requests for information to include subpoenas, public record requests, court orders and other law enforcement agency requests.

The Organizational Research Section was a welcome addition to the Human Resource Bureau in 2011. This new section is responsible for such items as promotional exam test questions, major research projects, multi-faceted agency process improvement projects, grant submissions, active grant maintenance, and improved reporting mechanisms. Highlights for 2011 include completing a TASER asset management improvement project, assisting with revisions to our Law Enforcement Field Training Program and assisting in the acquisition of $1,205,214 in grant funding for traffic patrol programs,
The Hillsborough County Sheriff's Office Communications Bureau consists of five sections: Dispatch Operations, Training, Teleserve, Switchboard Operations, and Red Light Camera Enforcement.

**Dispatch Operations Section**

The Dispatch Operations Section is responsible for answering all incoming emergency and non-emergency telephone calls, as well as voice dispatching all calls for the Sheriff's Office. In addition to the non-emergency and emergency lines, the Dispatch Operations Section is also responsible for answering the agency-to-agency “ring down” lines, media lines, and dedicated command position lines. The overall call volume for the bureau in 2011 was 1,509,658 calls. During the year, a total of 654,489 call numbers were generated.

**Training Section**

The Training Section of the Communications Bureau consists of a training manager, three training supervisors, and 24 certified communications training officers. In 2011, this section's personnel were responsible for training nine new dispatchers in an academy setting. Continuing education training is conducted to all communications bureau personnel on a regular basis. The communications bureau training section also provides agency-wide training on how to properly query criminal justice information through the Florida Crime Information Center (FCIC) via the Versadex Records Management System. All Hillsborough County Sheriff's Office Law Enforcement recruits receive their Florida Department of Law Enforcement FCIC Certification thru this section as well.

**Teleserve Unit**

The Communications Bureau Teleserve Unit is staffed with eight community service officers and one designated impound officer. In 2011, this unit initiated 1,076 offense reports, 2,944 supplements to existing reports, and logged over 9,316 private impounds and repossessions called in by tow companies. The calls handled by the staff of this unit include criminal mischief, stolen vehicles tags or decals as well as reports of runaway juveniles from group homes. Light-duty deputies initiate reports and assist the community service officers as well. In 2011, light-duty deputies assigned to the Communications Bureau wrote 725 offense reports and 2,341 supplements. In total, 22,231 calls for service were logged by the Teleserve Unit in 2011.

**Switchboard Operations Section**

The Switchboard Operations Section, staffed with six full-time receptionists, answer all incoming calls to the main Sheriff's Office number. In addition to handling calls from the public, they also field requests for information regarding other county services and resources. The switchboard employees also assist with internal requests from the different departments within the Sheriff’s Office including assisting detectives in facilitating domestic and international telephone calls. In 2011, the switchboard personnel handled approximately 200,000 calls.

**Red Light Camera Enforcement Program**

On July 1, 2010, the State of Florida enacted the Mark Wandall Safety Program, which authorized the use of traffic cameras to enforce red light violations. The software to view the violations was installed in the Communications Bureau where the images and videos are reviewed by sworn law enforcement deputies. In 2010, there were a total of 30,507 violations captured by the ten cameras and in 2011 there was a decrease of violations to 28,123. In accordance with the state statute, a portion of each violation is deposited into the Hillsborough County Unincorporated General Fund, State of Florida General Revenue Fund, Department of Health Administrative Trust Fund, and the Spinal Cord Injury Trust Fund.

**Communicator NXT Paging System**

A new paging system was activated in 2011. This system replaced the old pager system that was in place for years. The Communicator NXT will notify via e-mail, text messaging, as well as a pre-recorded phone call. This system allows us to create specialty team groups to make the specialty-team callout process smoother and quicker. This system is currently being utilized by all specialty teams (SWAT, CNT, etc.)

**Awards**

In June of 2011, Mr. Keith Rafus was selected as HCSO Civilian Employee of the Year for his continued hard work and dedication that extends agency-wide.

Our Communications Bureau Dispatcher of the Quarter awards for 2011 were:

- Senior Dispatcher Ayanna Kelly
- Dispatcher Cheryl Schwab
- Dispatcher Venessa Duval

Senior Supervisor Connie Stephens received her 30-year award. She is the first dispatcher in the history of the Hillsborough County Sheriff's Office to achieve this award.
The Criminal Investigations Division provides law enforcement investigative support to all divisions within the Sheriff’s Office. Division personnel are also responsible for providing forensic law enforcement services within the unincorporated county and Plant City.

**Violent Crimes**

The Violent Crimes Section (VCS) is assigned to investigate commercial robberies, adult sex crimes, kidnappings, jail investigations, domestic violence cases, crimes against the elderly and other violent crimes. The section is also responsible for all manner of death investigations with the exception of homicides and traffic homicides. The Violent Crimes Section investigated 1,388 cases in 2011. One sergeant, one corporal, ten detectives, and one community service officer staff the section.

The Domestic Violence program, “InVest” (Intimate Violence Enhances Services Team), is coordinated in this section. An advocate employed by “The Spring of Tampa Bay” is embedded with this group of detectives and in 2011 there were 4,900 cases reviewed and 688 of these investigations met the InVest criteria for intervention.

A serial rapist, Mannot Lucsca, who committed five armed sexual batteries and one armed kidnapping in Hillsborough County between 2002 and 2004 was identified with scientific forensics recovered from crime scenes. VCS detectives also conducted an extensive investigation into allegations of sexual battery regarding an area fitness instructor / businessman named James Williams. James Williams was charged with several sexual batteries, multiple batteries and organized scheme to defraud. Detectives were also able to link Andre King to 18 robberies committed by the “Seffner Bandit” who began robbing area markets in January of 2010. King has since been charged in Federal Court under the Operation Safe Streets initiative with all of these crimes.

The Homicide Section is responsible for investigating all homicides, police shootings, adult missing persons and critical incidents. The section is staffed with one sergeant, two corporals and ten detectives. The Homicide Section investigated 35 murders in 2011. The section clearance rate of 92%, compared to the national average of 66%, is a direct result of the thoroughness and diligence of the investigators assigned in the Homicide Section.

Police shootings are classified as a deputy discharging his firearm. The Homicide Section investigated and reviewed 23 instances of a deputy discharging his firearm either unintentionally, or as a result of confrontation with an armed assailant or a vicious animal.

One full-time Community Service Officer (CSO) reviews the adult missing person investigations. In 2011, approximately 215 active investigations were reviewed and closed. There are 28 historical missing person investigations that are reviewed every 30 days and the CSO actively works with the Cold Case Section detectives on these reviews.

The Cold Case Section is staffed by four detectives and one FDLE Special Agent. They review cold case homicides and occasionally the historical missing person cases. The agency currently has 215 cold case homicides. These detectives investigate unsolved cases dating back to 1956 and since their inception have cleared seven unsolved murders. In 2001, Cold Case Section detectives were able to clear a case from 1986.

**Traffic Homicide Section**

The Traffic Homicide Section (THS) investigates all crashes involving fatal or life-threatening injuries to determine the criminality of the crash and to conduct follow-up investigations of all felony hit and run crashes. The section assists in creating forensic maps for the Forensic Services Bureau with scene mapping of major crime scenes.

In Hillsborough County there were 153 fatalities in 2011. The Traffic Homicide Section investigated 49 of these fatal crashes. The section investigated a total of 120 crashes throughout the year.

**Auto Theft Section**

The Auto Theft Section (ATS) has one sergeant, one corporal, and seven detectives. They are tasked with investigating the theft and recovery of all stolen motor vehicles, motorcycles, and vessels. In addition, title fraud investigations are tasked to this investigative component.

During 2011, the Auto Theft Section worked 1,193 grand theft auto investigations. This was a 19.3% reduction from the previous year of 1,480. 2011 marked the eighth year in a row that the Auto Theft
Juvenile Services Section

The Juvenile Services Section is comprised of three investigative elements: investigations of all crimes against children, including physical and sex abuse cases; reported missing and runaway children; and monitoring all registered sex offenders and predators within Hillsborough County. The section is staffed by one sergeant, two corporals, eleven detectives, and five community service officers.

During 2011, the Juvenile Service Section’s eleven detectives investigated nearly 1,300 cases involving crimes committed against children. The Section’s community services officers investigated and helped recover 1,562 runaway children. On average, the Sexual Predators Section continuously monitor the location of more than 1700 sexual predators and violated and arrested a total of 51 sex offenders and 10 predators for the year.

Two notable cases investigated in 2011 resulted in two adults being arrested for capitol sexual battery, production of child pornography involving five local children, and possession of more then 20,000 pictures of child pornography downloaded from the internet.

Economic Crimes Section

The Economic Crimes Section (ECS) is responsible for investigating crimes which create financial hardships on both the community and members within the community. Due to “Risk vs. Reward”, Identity Theft and other fraud related crimes are on the rise globally. Locally, real estate “take over” using an antiquated Florida statute called adverse possession began to arise. The ECS spearheaded a taskforce which targeted local offenders who illegally “squatted” on over 100 properties. The offenders have been arrested and the prosecutorial phase has begun. Another aspect of Identity Theft is Income Tax Fraud or tax “drops”. ECS in unison with the US Secret Service and Internal Revenue Service expanded their investigations of income tax fraud.

In 2011, the Section investigated 978 cases related to individuals and organized criminal groups and enterprises committing frauds, forgeries, identity thefts and counterfeiting. The Section is staffed by one sergeant, one corporal, eight detectives and one community service officer.
The mission of the Training Division is to support all operational divisions of the Sheriff’s Office by providing training and applicant services. Comprised of both sworn and non-sworn personnel, general duties include the identification and recruitment of qualified applicants for sworn and non-sworn positions. Additionally, the division provides polygraph services for background/applicant and criminal investigations and provides annual In-Service and advanced training courses for all personnel.

Division personnel facilitate leadership training for newly promoted supervisors and assist in the administration of promotional examinations for the ranks of corporal, sergeant and lieutenant. Most importantly, Division personnel insure all required training is conducted in compliance with Criminal Justice Standards and Training Commission rules and mandates. Activities are conducted at three facilities.

Pinebrooke Training Center

The Pinebrooke Training Center, located in Brandon, Florida, is comprised of state-of-the-art classrooms, training labs, a defensive tactics facility and administrative offices. It is also used by more than 20 other law enforcement and public safety organizations from the Tampa Bay area. During 2011, more than 2,600 law enforcement and detention personnel attended in-service training at the facility. Additionally, another 1,000 local, state and federal law enforcement personnel attended advanced specialized training.

Walter C. Heinrich Practical Training Site

The Walter C. Heinrich Practical Training Site is located in Lithia, Florida. During 2011, more than 2,800 law enforcement and detention personnel attended training consisting of firearms qualifications, advanced carbine classes, driving training and active shooter response.

During 2011, progress continued on the Sheriff’s Office Tactical City with the successful completion of Phase #2. Several structures have been completed and now compliment the residential structures and open roads course. Interior build out of these structures is slated to be completed in 2012. Once finished, both Sheriff’s Office personnel and personnel from other law enforcement agencies will utilize these structures for realistic tactical-based training.

The Sheriff’s Orientation Training Program

The Sheriff’s Orientation Training Program, commonly known as “SOT,” is given at the Walter C. Heinrich Practical Training Site. The training course is intended for newly-hired recruits and provides initial training in a parapilitary structure. Recruits are required to demonstrate a number of qualities before being allowed to advance in their training program: integrity, loyalty, dedication, commitment, leadership and physical stamina. During 2011, five Sheriff’s Orientation Training Sessions were conducted for 170 recruits. Since the inception of SOT, the program has been attended by 640 recruits of who 486 have successfully graduated and moved on to become deputies.

Recruitment and Screening Section

The Recruitment and Screening Section, located in Brandon, Florida, saw continued progress through the use of enhanced technology, automation and an increased public awareness strategy. A structured mechanism, “ICIMS”, was established to streamline, modernize and enhance applicant in-take processing and eliminate unsuitable applicants before the application phase.

In 2011, a special emphasis was made to enhance the quality of recruitment initiatives. As a result, section personnel participated in 34 military, college and professional recruitment events. In addition, a new initiative known as “Adopt a School” was established providing for a specific investigator to be assigned to a college or university. This investigator serves as a single point of contact for the school and students for any questions relating to employment with the Hillsborough County Sheriff’s Office. A multi-faceted marketing campaign was implemented that seeks to increase the numbers of viable applicants for sworn positions. This strategy used digital billboards throughout the county combined with online advertising and radio public service announcements. Continuing for approximately five months, the Sheriff’s Office saw the number of site visits to the new HCSO Careers Page increase by more than 40,000 over the previous period.

During 2011, personnel assigned to the Recruitment and Screening Section processed over 1,700 applicants, conducted 769 pre-employment polygraph examinations and successfully hired 336 persons for employment. As a result their efforts, personnel from the Recruitment and Screening Section were recognized for their contributions and awarded an “Outstanding Squad Award” during 2011.

NOW HIRING

Hillsborough County Sheriff’s Office in Tampa, Florida is actively recruiting for Law Enforcement and Detention Deputy Trainees.

Those forms will be available at the Career Development Center and the Criminal Justice Development Center.

Florida Southern College on December 3rd, 2010 10 a.m.

Hillsborough County Sheriff’s Office will be conducting an on-site recruitment event at Florida Southern College on December 3rd, 2010 at 10 a.m. Prospective applicants will be participating in an on-site Physical Abilities Assessment (PAA) and a pre-screening during this event. The minimum PAA standards are as follows:

- 1 1/2 Mile Run - 15 Minutes (Maximum)
- 300 Meter Run - 69 Seconds (Maximum)
- 14” Vertical Leap (Minimum)
- 20 Push-ups in One Minute (Minimum)
- Sit-Up - 15 Seconds (Maximum)

Detective Elvira Huggins at 813.247.0876 or at ehuggins@hcso.tampa.fl.us.

For further information on the Hillsborough County Sheriff’s Office go to www.joinhcso.com.

Child Protection Investigator $38,168.00 - $57,262.00

Detention Deputy $44,335.20 - $66,808.56

Law Enforcement Deputy $44,881.20 - $71,657.04

Florida Southern College December 3rd, 2010 10 a.m.
The Hillsborough County Sheriff’s Office is one of seven Florida sheriff’s offices that investigate child abuse, neglect, and abandonment. These services are funded through contract with the Department of Children and Families. The Child Protective Investigations Division marked its five-year anniversary on July 1, 2011.

The Child Protective Investigations Division has 163 personnel, of which nine are sworn positions. Personnel include: one major, one captain, two lieutenants, one program administrator, five sergeants, three general managers, 20 child protective investigator supervisors, 101 child protective investigators, two training personnel, 20 community service officers, and clerical support personnel.

The mission of the Child Protective Investigations Division is to safeguard, protect and promote the well being of the children within our community by conducting quality investigations while preserving families through advocacy, guidance, education and supportive services. The Child Protective Investigations Division provides analytical, data entry and other investigative resources to child protective investigators. Community service officers assist with background preparation for case files and transportation for children to various appointments. The Child Protective Investigator’s role is to respond to reports accepted by the Florida Abuse Hotline, make contact with the child victim and all household members, complete a safety assessment and implement a safety plan, if necessary, and determine the appropriate service referrals to prevent future abuse to the child.

The Child Protective Investigations Division handled nearly 16,000 reports of abuse, neglect, and abandonment this year. Hillsborough County experienced a noticeable increase in the number of reports received, creating an impact on caseloads. Management strategies were implemented to counteract the increase and provide support. The Hillsborough County Sheriff’s Office continues to actively recruit qualified applicants through targeted efforts, to include participation in job fairs, online advertisement, and oral review board panels.

In 2011, the Hillsborough County Sheriff’s Office participated in the Department of Children and Families’ Child Welfare Transformation Project and were instrumental in the development and redesign of the business processes for a child protective investigation.

The Child Protective Investigations Division remains committed to protecting our children and assisting at-risk families in becoming self-reliant. The Child Protective Investigations Division continues to collaborate with community partners through co-location. Additional agencies were integrated this year to expand the array of service providers readily accessible to victims and families.

The Child Protective Investigations Division is also dedicated to giving back to our community. Members of the Child Protective Investigations Division have participated in the Lynn Sowers Bowl-a-Thon, Ranch Run, Hispanic Advisory Council Dinner, Making Strides against Breast Cancer Walk, Black Advisory Council Dinner, and other community events. The Child Protective Investigations Division also coordinated an effort to provide food and gifts for the holidays to disadvantaged children and families.
The Special Investigations Division (SID) consists of various investigative and intelligence-gathering sections and support elements that conduct latent investigations, primarily through covert methods. The main investigative functions include targeting: narcotics trafficking; prolific and violent offenders; illegal firearms distribution; gang activity; and child pornography. SID specializes in investigations aimed at reducing the overall crime rate in Hillsborough County and targets criminal organizations. There are SID representatives on task forces of the major federal law enforcement agencies.

Internet Predator Unit

The Internet Predator Unit conducts proactive and reactive investigations to address the increasing online threats to children in Hillsborough County. As a result, Hillsborough County has been recognized nationally as one of the top jurisdictions for convictions of sexual predators and child pornographers. In 2011, the unit investigated 92 Cybertips and other citizens’ complaints, initiated 21 new investigations involving file sharing of child pornography, executed 25 search warrants, conducted 23 knock and talk investigations, arrested 23 subjects, conducted 91 computer forensic investigations, and identified 20 child victims. More than 500,000 images and videos depicting children under the age of 12 in sexual and erotic situations were seized.

In early 2011, SID detectives represented the HCSO as part of the Governor’s Pain Management Clinic Strike Force. Detectives successfully attacked the prescription pill epidemic in Hillsborough County with a multi-pronged approach by targeting street-level sales of prescription drugs, conducting covert operations that targeted pain clinic employees and doctors illegally prescribing controlled substances, and coordinating compliance inspections with state and county agencies. These efforts provided SID detectives with a framework of information that was used in drafting a county ordinance that was passed by the Board of County Commissioners in June. As a result of this ordinance, a pain management clinic is required to have a license, and must adhere to specific rules and provisions in order to operate within Hillsborough County. As a result, the number of pain clinics operating in Hillsborough County has dropped from 79 to 40.

Detectives conducted several long-term investigations into medical clinics participating in insurance fraud. The clinics were profiting from filing false insurance claims for individuals who were engaged in staged auto crashes. Many personal injury protection (PIP) clinics that were filing false PIP claims were investigated and/or shut down. A total of 54 subjects were arrested for scheming to defraud insurance companies of PIP benefits. Detectives involved in these investigations worked closely with the Hillsborough County’s Board of County Commissioners who successfully passed a PIP ordinance restricting the fraudulent operations.

Previously, the HCSO was investigating an average of 3 staged auto crashes per day. The diligent PIP fraud efforts have reduced that number to an average of 1 per month, a 98.9% reduction. Regulatory action has resulted in the closure of numerous clinics catering exclusively to PIP claimants. There are 120 clinics now in operation in Hillsborough County, several of which are either in the process of complying with the ordinance or facing closure.
Warrants Section

The Warrants Section conducted “Operation Lion’s Den,” which targeted offenders with warrants entered into the system from 2009 to 2011. Letters were mailed out to 6,187 offenders with warrants that indicated that they may be eligible to be awarded unclaimed property or money held by the State of Florida. The letter invited those offenders to the Florida State Fairgrounds to claim their property or money. The ruse resulted in the arrest of 79 individuals for various felony and misdemeanor warrants. As a result of their diligent efforts, the Warrants Section removed more than 2,500 warrants from the system with the guidance of the State Attorney’s Office and our Legal staff.

Major Violators Section

The use of crystal methamphetamine in Hillsborough County persists as a drug commonly associated with other crimes. Due to the unstable nature of the manufacturing process, there are environmental hazards in the areas where the methamphetamine is being produced. Also, the addictive power of the drug leads users to commit property and violent crimes as a means to fund their addictions. Through the assistance of concerned citizens, confidential sources, and the cooperative efforts of the force, the Major Violators Section discovered and destroyed 26 methamphetamine labs in Hillsborough County which led to multiple arrests.

Tactical Intelligence Units

The Tactical Intelligence Units furthered the Hillsborough County Sheriff’s Office Intelligence-Led Policing principles by concentrating on the most prolific offenders in Hillsborough County. In one example, an extensive investigation that used advanced investigative tools and interrogation techniques led to the arrest of a suspect who confessed to dismantling and stealing the copper core from several air conditioner units throughout Hillsborough and Pasco Counties. This prolific metal thief was responsible for multiple metal-related thefts resulting in property losses and damages of approximately $1 million. The subject pled guilty to 85 felony counts and received a 52-month sentence in Florida State Prison. Additionally, the Unit has arrested and removed 35 prolific violent offenders from the community.

Detectives have been focusing efforts aimed at reducing violent crime in Hillsborough County by taking illegally possessed firearms off the streets. The Tactical Intelligence Units specifically targeted convicted felons illegally possessing those weapons who were also involved in illicit drug transactions. Through their efforts, detectives purchased, seized, and/or recovered 82 firearms from the streets of Hillsborough County. Approximately 85% of those firearms were removed from the hands of convicted felons.

Select Detail Unit

Detectives in the Select Detail Unit assisted the Dixie County Sheriff’s Office in locating a person of interest in the disappearance of a 76-year-old male. After the detectives located the subject, they arrested him on an outstanding felony warrant. Hillsborough County Sheriff’s Office detectives interviewed the subject in the Hillsborough County Jail and he confessed to shooting the victim in the head, and dismembering and burning the body. The suspect was convicted of Third Degree Murder in Dixie County.

Crime Analysis Unit

In November, SID began coordinating with the patrol district investigative sections on a countywide crime series of fast food burglaries, in which the safes within the restaurants were targeted. The cases were linked together by a specific method of entry into the safes. The Law Enforcement Intelligence Nexus Center (LINC) began coordinating the investigation with the district detectives, and collaborated with the Crime Analysis Unit who successfully analyzed case information, evidence and other pertinent data about the crimes. Assisting detectives began collecting additional evidence that led to the identification of a suspect vehicle. LINC detectives obtained intelligence about a possible suspect committing similar crimes in central Florida. Surveillance operations were conducted during which detectives were able to catch the subject while he was in process of committing yet another burglary. The subject confessed to the crimes during an interview. He indicated that he had been committing similar crimes around the State of Florida since 2005.

Over the summer, SID conducted an initiative targeting thieves responsible for the theft and destruction of property related to metal theft. The Crime Analysis Unit analyzed data from scrap yard transactions, identified possible patterns of suspicious activity and/or criminal offenders scrapping metals. Analysts produced a series of intelligence products identifying 17 metal theft targets. Additional human intelligence was gathered from confidential sources. These efforts resulted in multiple arrests, which significantly reduced the metal theft problem during the initiative. The CAU continues to provide analytics to the entire agency in support of investigative and enforcement efforts including the monitoring of release and re-entry of prisoners into Hillsborough County.
In the post “9/11” era, the Hillsborough County Sheriff’s Office recognized the increased risks to our citizenry and overall public safety as we created a specialized organizational component called the Homeland Security Division. The Division is composed of seven full-time sections, six part-time specialty teams, and over 150 sworn volunteers who have dedicated themselves to ensuring the safety and security of Hillsborough County’s citizens.

Special Incident Management Section

The Special Incident Management Section coordinated the agency’s public safety initiatives for the annual Gasparilla Parade celebrations, the 2011 Tampa Bay Buccaneers and University of South Florida football seasons at Raymond James Stadium, the Florida State Fair, the Florida Strawberry Festival, and a variety of concert events at the Amphitheater without a single incident of civil unrest or breach of critical infrastructure.

Off-Duty Events Section

The Off-Duty Events Section coordinated over 35,000 private security details at local businesses totaling more than $6.2 million in security costs that were paid by the private sector.

The success of these many events and our other daily operations would not have been possible without the hard work and dedication of the 153 volunteer members of the Division’s Reserve Deputy Program. Hillsborough County Sheriff’s Office Reserve Deputies provided more than 48,460 volunteer hours in 2011, through a variety of services such as traffic crash investigations, patrol saturations, undercover operations, and special events coverage.

Honor Guard

The newest addition to the Homeland Security Division is the Sheriff’s Office Honor Guard. The Honor Guard provides Sheriff’s Office personnel with formal funeral ceremonies. They also provide color guard presentations at numerous meetings and official functions related to the Sheriff’s Office.

Port Security Section

Our Port Security Section provides security to one of the largest cargo tonnage and hazardous materials venues in the State of Florida, encompassing over 5,000 acres across a twenty square mile area. The Port Security Section responded to more than 8,475 calls for service and affected 99 arrests this past year.

Marine Enforcement Section

The Marine Enforcement Section used nine tactical ready vessels throughout the lakes, rivers, and waterways of the Tampa Bay area during 3,257 patrol hours in 2011. The section conducted 887 safety inspections and 73 Search and Rescue missions during the year. The Marine Section also conducted 159 commercial and passenger ship escorts from the open waters of the Gulf of Mexico into the Port of Tampa.

Underwater Recovery Team

The Underwater Recovery Team consists of seven members, with divers specially trained in all types of underwater search, rescue and recovery situations. Their skills were utilized during 63 activations during 2011. The Team also assisted in the recovery of 18 stolen vehicles from area waterways.

Canine Section

The Canine Section responded to 3,382 calls for service, assisting in over 900 arrests. Canine searches produced the recovery of 44,971 grams of illicit narcotics and $76,425 in cash.

Aviation Section

The Aviation Section responded to 2,352 calls for service as they logged 1,778 total flights. Aviation section pilots located 177 missing persons, rescued 17 endangered citizens, identified 36 stolen vehicles, and assisted in the arrest of 289 criminal suspects. Aviation also responded to 131 “assist other agency” calls for service, to include 43 calls to assist MacDill A.F.B. with various missions.
Special Incident Response Team (SIRT)

The Special Incident Response Team (SIRT) is considered a Tier 2 team in accordance with the Federal Emergency Management Agency (FEMA) - National Incident Management System (NIMS) and is designated as a regional response team for a nine-county area within central Florida. SIRT has the capability to rapidly deploy specially-equipped forces to conduct search and rescue operations, protect property and maintain order during incidents of civil unrest, and assist during natural or man-made disasters.

Mounted Enforcement Team

The five members of the Mounted Enforcement Team worked closely with SIRT during a variety of field force operations, crowd control situations, and special events as they took part in 32 activations and events in 2011.

Crisis Negotiations Team

The Crisis Negotiations Team responded to 19 situations that were peacefully resolved without a single loss of life to any of the involved parties.

SWAT Team

The SWAT Team participated in 41 activations associated with high-risk search warrants, dignitary protection details, and public demonstrations. In 2011, the Hillsborough County Sheriff’s Office SWAT Team participated in the “SWAT Round-up International” in Orlando, Florida which tested skills and teamwork abilities amongst highly-skilled teams from around the world. The HCSO SWAT Team finished 10th out of 59 teams in this highly-technical and physically-demanding competition.

Bomb Disposal Team

The nine members of the Bomb Disposal Team handled 136 reports of suspicious packages, substances, and explosive ordnance within the county. The team also responded to numerous calls for service from neighboring law enforcement agencies throughout west central Florida and assisted them with explosive ordnance related incidents.

Agricultural Crimes Unit

Members of the Agricultural Crimes Unit responded to 976 calls for service that were related to animal abuse or neglect, and criminal farmland complaints. The unit was responsible for impounding 44 animals and providing them food, shelter and proper medical care.

Environmental Unit

The Environmental Unit arrested 122 individuals for environmental-related offenses, issued 228 civil citations, and coordinated the clean up of 393 sites from public and private lands during 3,845 calls for service.

Parks Unit

The Parks Unit, which is funded by the County Parks Department, has two detectives who actively patrol 230 county-owned parks covering 105,000 acres. The unit responded to 1,447 calls for service and their criminal investigations resulted in 16 arrests during 2011. Their efforts helped to make our county parks a safer place for the citizens of Hillsborough County to enjoy.

The Homeland Security Division is extremely proud of the men and women who have accepted the challenge to do their part in maintaining the safety of local citizenry and serving as the front line of defense in the protection of our great nation.
The School Services Section is committed to providing safety and mentorship programs for youth in more than 142 public elementary schools, ranging from grades kindergarten through fifth grade. Topics include: pedestrian and bicycle safety; stranger danger; firearms safety; drug and alcohol awareness; and junior deputy. There were a total of 4,262 classes taught during the 2011 year.

Covering over 88,000 school crossings each school year, the members of the Crossing Guard Unit are truly unsung heroes. They ensure thousands of elementary school students are able to safely navigate through many busy intersections while traveling to and from school each day. These committed employees face many unique challenges, from traffic congestion to inclement weather. During 2011, Crossing Guards maintained a 99% rate of coverage for all school crossings.

"Taking A Bite Out Of Crime" is not only the slogan used by McGruff the Crime Dog, but one of the primary focuses of the Community Services Section. Using a proactive approach within the community, both the neighborhood and business watch programs employ a variety of techniques to prevent crime within our community. Deputies instruct the public on various public safety topics. During the 2011 year, these deputies instructed 1,062 classes throughout the county.

The Law Enforcement Exploring Program was established to mentor young adults. Teenagers who are selected into the post must maintain a certain grade level in school and maintain a high level of integrity to remain in the program. These explorers learn a variety of law enforcement skills. Over the 2011 year, the Explorer Post actively trained for the National Law Enforcement Exploring Conference in order to be as competitive as they were in the previous year. Their efforts were rewarded with a 1st place award in the "Burglary in Progress" category, and a 2nd place award for the "Crime Scene" category. This team of explorers won these awards while competing against 5,000 other explorers nationwide.

Deputies are responsible for providing refugee services to residents of Hillsborough County. During the 2011 year, the deputies instructed 195 classes which topics included: learning how to become a citizen; human trafficking; DUI; and education of American laws. These classes provide an education to individuals who are not familiar with the American legal system.

During the 2010-2011 school year, the Sheriff’s Office provided 46 deputies for 27 middle schools and 19 high schools within Hillsborough County (including Plant City), and one deputy to the Truancy Intake Center. There were 5,921 presentations conducted by School Resource Deputies during the last school year.

School Resource Deputies work closely with their middle and high school principals to promote the Campus Crime Stoppers Program. The program’s mission is to offer an avenue for students to be able to provide information regarding criminal activity. For the 2010-2011 school year, 185 student tips were received and 111 criminal cases were cleared. Illicit drugs valued at $3,342 along with $3,636 worth of stolen property were also recovered.

School Resource Deputies enforced law violations within their schools by making 527 arrests and originating 1,265 offense reports for the school year. Deputies utilized a Civil Citation Program designed to avoid placing students in the criminal justice system for common, non-serious delinquent acts. In the 2010-2011 school year, 106 civil citations were issued.

In 2010, the Community Outreach Division developed the “Sheriff’s Rising Stars Leadership Academy.” The second annual program in June 2011 resulted in twenty-six students graduating. Students were rewarded with a total of $13,000.00 in scholarship award monies, and each student received a laptop computer, a challenge coin, and a week-long leadership experience.

In August of 2011, the Hillsborough County Sheriff’s Office School Resource Program received national recognition for their contribution and dedication to school safety in the community. The “Exemplary School Safety Award” was awarded to the School Resource Section at the School Safety Technology Conference in Phoenix, Arizona.
Jail Division I, part of the Department of Detention Services, includes: the Orient Road Jail which consists of Central Booking, Intake and Housing Operation Bureaus, and Central Breath Testing Unit; the Juvenile Assessment Center; House Arrest; and Hillsborough Re-Entry Center.

**Central Booking**

Central Booking staff booked 53,749 individuals into the county jail system in 2011.

**Intake Operations**

Intake Operations is the initial housing for all inmates with the exception of those with specific medical needs or special classification indicators. Inmates generally reside within Intake Housing for a maximum of seventy-two hours, prior to their assignment within general housing.

**Housing Operations**

Housing Operations is general population and confinement housing for inmates. This area is broken into two commands, North and South, housing over 1,500 inmates. This area is closed as a result of a reduction in inmate population. Staff were redeployed to cover posts that in previous years were by paid overtime positions. This contributed to the Department of Detention Services ongoing savings over $1,000,000 dollars in overtime expenditures.

**Juvenile Assessment Center (JAC)**

Juvenile Assessment Center (JAC) serves as a national model for processing and evaluating juvenile offenders. In cooperation with other local agencies, the Sheriff’s Office provides deputies for security and to book arrestees. In 2011, the JAC processed 7729 juvenile offenders.

**Central Breath Testing Unit**

Last year, Central Breath Testing Technicians processed 4463 individuals.

**House Arrest / GPS Unit**

In 2011, over 1011 individuals were placed on the House Arrest, GPS and Day reporting programs. This resulted in a savings to the taxpayers of Hillsborough County of over $1,000,000.

**Hillsborough Re-Entry Center (HREC)**

In partnership with the Florida Department of Corrections and local community-based organizations, the HREC is designed to enhance public safety and to reduce recidivism. Inmates released from prisons and our jails receive training and treatment that promote the likelihood of successful integration back into the community.

Staff members fingerprint, photograph and gather information on convicted felons, sexual offenders and sexual predators who reside in Hillsborough County. In 2011, the unit processed 5737 criminal registrants, 4,688 sex offenders, 846 sexual predators and facilitated 4689 self arrests.

**Community Involvement/Charities**

Jail Division I staff participated in many community projects/events in 2011, including but not limited to Sheriff’s Florida Youth Ranches, Lynn Sowers Foundation and Special Olympics. Jail Division I worked with The Joshua House Foundation, a safe haven for abused, abandoned, and neglected children offering residential care. Staff raised funds for this worthwhile organization and our alliance will continue into 2012 as staff volunteer and work at the Joshua House assisting with renovation projects.
Jail Division II is comprised of 650 sworn and civilian employees all of whom are assigned to the Falkenburg Road Jail. The Falkenburg Road Jail is the largest jail facility in Hillsborough County with a rated capacity of 3,072 inmates. The facility, which consists of ten general population direct supervision housing units, two confinement housing units, and two medical infirmaries, sits on 160 acres approximately one mile north of State Road 60 in Tampa, Florida. The primary mission of Jail Division II is to provide pre-trial and sentenced inmates a secure and safe detention environment through efficient and effective methods of care, custody, and control.

Jail Division II is also home to the Video Visitation Center which services the Orient and Falkenburg Road Jails. The visitation center has state-of-the-art computer equipment which allows inmates to visit with family members and friends seven days a week via 2-way video monitoring equipment. Visitation sessions are 40 minutes in duration and are pre-scheduled by the inmate one day in advance. Visitation center rules and information are available for viewing on the Hillsborough County Sheriff’s Office public website by entering “visitation” in the search area.

Jail Division II employees have donated countless hours to various charities and community outreach programs within the Tampa Bay Area. These charities and programs include Meals On Wheels of Tampa, the Boys and Girls Club, the Florida Sheriffs Youth Ranches, and the Special Olympics just to name a few.
Jail Division III is comprised of various support functions including Transportation, Inmate Programs, Records & Classification, Releasing, Food Service, Medical, Inmate Property, Inmate Commissary, and the Central Laundry. This dedicated group of over 500 sworn, civilian, and contract employees plays an integral role in the success of the entire operation.

**Transportation**

In addition to transporting more than 108,000 inmates to court, outside medical appointments, and between facilities and outside institutions, the Transportation Bureau is also responsible for overseeing a program involving community service workers. Working in conjunction with County Code Enforcement, these workers logged over 31,000 volunteer hours cleaning up roadways and abandoned buildings, and painting over graffiti.

**Inmate Programs**

The drug and alcohol treatment components and juvenile education areas pushed forward in 2011. Over 400 community volunteers assisted in providing religious services and NA/AA sessions to inmates. More than 20,000 inmates participated in programs during 2011 that benefit the community as well as the inmates. In furtherance of helping inmates improve themselves and enhance their employment opportunities upon release, 115 general equivalency degrees (GED’s) were awarded and 414 inmates successfully completed in-jail Substance Abuse and Domestic Violence Programs.

**Central Laundry**

The Central Laundry is responsible for washing, drying, folding, and delivering all of the inmate uniforms, undergarments, linens, and jackets throughout the facilities for all 3,000 plus inmates. Each year, the unit processes a million pounds of laundry. In 2011, additional security measures were implemented to secure the handling of inmate uniforms and various improvements were made to the chemical and mechanical processes resulting in improved wash performance and more efficient cost-saving operations.

**Records & Classification**

After booking, all inmates are processed through Records and Classifications Bureau to verify charges, assess security risks, investigate warrants and holds and determine appropriate housing while in custody. In 2011, the Bureau verified and processed more than 52,000 inmate releases. In addition, the Records and Classification Bureau is responsible for classifying all juvenile arrestees, processing court dockets, screening inmates for various programs, preparing immigration holds and preparing commitment papers for inmates sentenced to prison terms. The Inactive Records Section continues to scan all inmate jail records utilizing light-duty personnel to save the agency thousands of dollars in off-site storage.

**Food Service**

Though the inmate population has decreased slightly, the Bureau still served over 3,000,000 dietician-approved inmate meals during the year including special diets for medical and religious purposes.

**Medical Services**

Armor Medical Services, a private medical contractor, continued to provide medical, psychological, and dental services for inmates in Hillsborough County. In 2011, medical staff completed 53,749 medical screenings, responded to over 26,000 sick calls and handled 60,000 clinic visits. Two 50-bed infirmaries, a dialysis unit, and fully-functional x-ray equipment, allow inmates to be treated on-site, thereby reducing the cost related to outside medical facilities.

**Inmate Property Section**

The Property Room is responsible for the secure storage of inmates’ personal property. In 2011, the Property staff accurately and efficiently processed over 60,000 bags of inmate property. With the advent of the new commissary vendor, the Property Section also adapted to new automated deposit kiosks for the intake and processing of arrestee money. These kiosks assist in ensuring accuracy and detecting counterfeit funds possessed by the arrestee at the time of booking.

**Inmate Commissary**

In 2011, the Hillsborough County Sheriff’s Office privatized the jail commissary delivery system. Through the new vendor, family and friends can order “care packages” for the inmates and easily deposit funds to the inmate’s account. Profits realized from those sales have revitalized the Inmate Welfare Fund, a critical funding source for inmate programs and for the purchase of material amenities.
Civil Process Section

Civil process is a constitutionally-required responsibility of the Sheriff. The Civil Process Section serves and executes various legal processes issued by the courts of the Thirteenth Judicial Circuit, and other jurisdictions throughout the United States. Approximately 179,896 civil processes were received in 2011, averaging over 14,991 per month and generating more than $1,000,000 in fees. Due to the down turn in the economy, approximately 11,027 residential evictions and mortgage foreclosure processes were served this past year. The Civil Process Section continues to provide the residents of Hillsborough County with the highest level of professional service at the most reasonable cost and with the least burden placed on the taxpayers.

Judicial Protection Bureau

The Judicial Protection Bureau is the largest component of the Court Operations Division. The bureau has 136 deputies and 11 supervisors assigned and is responsible for providing courtroom security for numerous courtrooms and hearing rooms located within the George E. Edgecomb Courthouse and Annex, the Plant City Courthouse, and the Floriland Traffic Court. The deputies (bailiffs) are also responsible for ensuring the safety and security of 62 judges, eight general magistrates, three hearing officers, multiple courtroom staff members, plaintiffs, victims, witnesses, the accused, and the general public who are in attendance.

Court Complex Security Section

The section’s personnel are responsible for all aspects of security access control, all law enforcement responsibilities, crowd control, perimeter security and enforcement support for courtroom bailiffs. An additional priority is the safety and security of the general public and employees working within the Court Complex facilities.

The jurisdiction of this section includes court facilities in the downtown area, the Floriland Traffic Court, and the Plant City Courthouse. Additional responsibilities include providing County Center building security and a law enforcement presence to ensure the safety of the Hillsborough County Board of County Commissioners and the other constitutional officers who work within the facility.

During this 12-month period from January to December 2011, the section provided security screening for 2,259,223 staff and visitors. In addition, 10,544 restricted items were recovered at designated controlled access points which included three firearms and 7,650 edged weapons, as well as other items that could potentially be used as weapons.

A total of 111 General Offense reports were generated resulting in 24 arrests, six charges that were filed directly with the State Attorney’s Office, and three requests for prosecution submissions.
Active Military, Retirees, In Remembrance

Active Military

Anderson, John A
Anderson, John A
Anderson, Larissa L
Aquino, Gabriel G
Braddock, Jeffrey L
Burton, Richard D
Casillas, Jose J
Castillo, Rosmelynn
Cortes Castro, Daniel A
Cortes, Pedro M
Davis, Harrison K E
Davis, Harrison K E
Echenique, Henry
Fortes Rodriguez, Luibeth
Anderson, Larissa L
Goodwin, Lawrence B
Haynes, Jason P
Henson, Craig D
Hernandez, Edgar A
Holley, Lauren D
Ketter, Jamey E
Kruthers, Billy J
Leighly, Joshua S
Livernois, Richard L
Maze, Geoffrey D
McDaniel, James A
McFarlane, Sidney R
Meyer, James J
Myrick Jr, Daniel J
Nieves, Anibal
Palm, Peter G
Pask, Jasen A
Peake, Gregory J
Ryals, Joel D
Sadler, Sean P
Salmon, Ayanna T
Salmon, Ayanna T
Scobie III, William J
Varga, Keil J
Vasquez, Dario A
Wester, Richard A
Wilson, Robert A

Retirees

Alexander, Marshelle L
Alfonso, Grace
Alfonso, Lorraine
Amin, Teresa S
Anderson, William A
Arroyo, Raymond M
Atkinson, Ronald L
Austin, Lillie M
Baker, Rebecca A
Balderama, Jr Isidro B
Baryza, Francis X
Beck, Carol A
Benton, Alice I
Bolduc, Eleanor J
Bordonaro, Anthony
Bowling, Jr Donald K
Boy, Constance M
Brass, Dolly E
Bright, Carol L
Brown, Theodore
Burnham, James C
Cain, Lori B
Campbell, James J
Cardon, Kevin K
Ceraldo, Andrea S
Condon, Kevin A
Corrales, Yolanda R
Cotham, Phillip D
Coulon, Laura S
Coyle, Mary E
Dalton, Brian R
Darlap, Craig J
Darst, Mark A
Davis, Nathan
Debottis, Dennis A
DeJesus, Fernando L
Dempsey, Clarence E
DeWitt, Jr Cara R
Diaz, Miguel
Dinning, William D
Ducote, Lori B
Elbrecht, Jr Joseph A
Ensmlinger, Steven A
Entel, Martha M
Fishel, Candace L
Fondren, Pervy H
Freeman, Michael
Garcia, Frank H
Garcia, Joseph A
Garcia, Louis J
Garcia, Maria B
Geer, Allan C
Giampanaro, Randall
Gibbons, Elaine G
Gil, Albert M
Glasscock, Lisa E
Gilha, William D
Gonzales, Charlotte A
Gotwall Dickson, Deborah A
Graham, Laurie M
Greco, Ross J
Greene, Mary J
Gunn, Michael W
Hasbrouck, Linda M
Haydon, Candace C
Herbert, Anita R
Hevel, Charles J
Hicks, Jr James W
Hoge, James A
Hollingshead, Janet L
Hollinshead, Louis
Hughes, Gwen M
Inglis, Joan H
James, Ethelene
Jefferson, Johnny H
Johnston, William J
Jones, Cathy M
Jones, Sr Wilbur L
Keeffe, Paulette N
Keys, Jane A
Kindred, Karl S
King, Darlene S
Knecht, Craig M
Lebron, Angel R
Lindsey, Jr James C
Martinez, Rene
Mathon, Deborah K
Mayle, Stanley L
McGu, Anne M
McQuilken, George D
Merling, Dianne M
Merriam, Girlie J
Metcalf, Darrel D
Mitchell, Marie
Mobley, Evelyn D
Montaldo, Theresa V
Morgan, Michael L
Morriss, Betty J
Nichols-Brisbane, Sherry
Nommachy, Pinal
Owens, William L
Pashnick, Mitchell A
Perotti, Anne Marie
Pille, Leonardo B
Pittman, Joyce W
Quesada, Debra L
Ray, Mark H
Richens-Lizotte, Sharon
Rochelle, Edward C
Ryan, Kathryn J
Samberg, Jeffrey B
Sanford, Eva
Santiago, Julian
Santiago, Luis
Schusler, Sondra G
Shepard, Sharon P
Shepherd, Lewis
Sherwood, Ronald N
Simpson, Debra A
Simpson, Krista K
Smith, John M
Smith, Philip T
Snowden, Donald A
Stark, Marlene C
Steinh, Richard J
Sullivan, Sharon G
Thompson, Carol S
Tribble, III William A
Tully, Mary S
Venning, Jr Kenneth M
Vlacanic, Sal A
Walker, Deborah S
Walker, James E
Walker, Melinda M
Walther, Mark A
Watson, Lawrence H
Wesolowski, Thomas W
Williams, Jr Arthur
Wilson, Deborah J
Wilson, Raymond A
Windham, A C
Winsett, Harold E
Wright, Jr Charles N

In Remembrance

Clark, Jr Vernon T
Creek, Heather A
Hawk, Rebecca D
Kemp, Charlie E
Moore, Richard L
Palmer, Thomas L
Parisot, Audrey J
Shannon, William C
Walker, Patricia
Aguilar, Jr Tony P
Calhoun, Lorenzo B
Cannella, George A
Choate, Virgil L
Colson, Thomas
Cox, Milton V
Darst, Mark A
Fisher, Loraine
Flynn, Donald W
Foti, Wilma J
Hoff, Alexander
Hudson, Alfreda
Jefferson, Johnny H
Key, Robert A
Martin, Manuel
Michaels, Lynn Z
Mullen, Sr Kenneth C
Myers, Arnie
Nalls, Buford F
The Hillsborough County Sheriff’s Office Operations Center is at 2008 E. 8th Avenue in Ybor City.

General mailing address:
P.O. Box 3371
Tampa, FL 33601

hcso@hcso.tampa.fl.us
www.hcso.tampa.fl.us

**Sheriff’s Operations Center**
2008 E. 8th Ave
Tampa, FL 33605

*Main Switchboard*
813-247-8000

*Communications Center*  
(Non-Emergency Number)
813-247-8200

*Emergency Numbers*
911 or 813-224-9911

**District I**
14102 N. 20th Street
Tampa, FL 33613
813-247-0600

**District II**
2310 N. Falkenburg Road
Tampa, FL 33619
813-247-8560

**District III**
7202 Gunn Highway
Tampa, FL 33625
813-247-0330

**District IV**
508 SE 33rd Street
Ruskin, FL 33570
813-247-0455

**Jail Division I**
Orient Road Jail
1201 Orient Road
Tampa, FL 33619
813-247-8371

**Jail Division II**
Falkenburg Road Jail
520 N. Falkenburg Road
Tampa, FL 33619
813-247-0234

**Jail Division III**
Inmate Support Services
1800 Orient Rd.
Tampa, FL 33619
813-242-5100

**Hillsborough Re-Entry Center**
1800 Orient Road
Tampa, FL 33619
813-247-8460

**Training Division**
1409 N. Falkenburg Road
Tampa, FL 33619
813-627-1000
Mission
The Mission of the Hillsborough County Sheriff’s Office is to serve, protect, and defend the community while preserving the rights and dignity of all.

Vision
The Vision of the Hillsborough County Sheriff’s Office is to provide effective, efficient, and professional law enforcement, detention, court services and child protective investigations while maintaining the highest standards of integrity, accountability, and community service.

Core Values
Integrity
Service
Fairness and Equity
Commitment to Quality