

Q & A #2
 June 24, 2014
RFP 9-14 Inmate Health Care

Correctional Medical Care Submitted 6/17/14

1. Please provide a copy of the current contract for inmate health care. **Provided**
2. Please provide list of attendees at the pre-bid. **Provided**
3. Who is the subcontractor utilized to come onsite to provide dialysis services?

Subcontractor for dialysis is Bradenton Medical Enterprises, and they utilize Physician Dialysis Associates (PDA) to provide on-site dialysis (equipment and staff).

4. Please provide number of dialysis treatments for 2013 and 2014 year-to-date.

There were a total of 147 dialysis treatments completed in CY13. To date (5mos) in CY14, we have completed 68 dialysis treatments.

5. What are the educational criteria for staffing the mental health diversion program?

The Mental Health Diversion educational criteria are outlined in the previously attached contract addendum.

6. Please verify there is a fee for medical services for inmates and what these charges currently are.

HCSO currently charges fees for medical/dental services. However, all fees collected are turned over to Hillsborough County.

7. In the RFP it states that nursing shifts should be 12-hour shifts and coincide with detention staff shifts. Please provide what times these shifts are.

The HCSO would like all non-administrative nursing staff (medication carts, clinics, booking, intake) to work the same shifts/rotations (7A.M. - 7P.M. & 7P.M. - 7A.M.) as detention staff. The detention two-week schedule is as follows:

Week 1

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Work	Work	Off	Off	Work	Work	Work

Week 2

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Off	Off	Work	Work	Off	Off	Off

8. Please provide current staffing matrix for nurses and providers by shift and position/title.

The current contract, which was previously provided, contains a staffing matrix for all positions and titles.

9. Please identify any current vacancies by position/title, shift and length of vacancy. Please identify current turnover rate. Please identify if any positions are currently being filled by agency personnel.

HCSO does not have this information.

10. Please provide current salaries for all positions listed on the current staffing matrix.

HCSO does not have this information.

11. Are any members of medical personnel represented by a union?

The current medical employees are not represented by a union.

12. Are medical assistants utilized in the clinics and infirmaries?

Medical Assistants are utilized in the clinics and infirmaries.

13. What is current EMR system in place?

There is not an electronic medical records system currently in place.

14. How is sick call currently submitted by inmates? Is it a paper system and are they given scheduled appointment times?

Sick Call – Inmates complete a Medical Request Slip and submit it to a medical staff member during medication rounds on the evening shift. The inmate will be evaluated/triaged by the Sick Call Nurse on the following day shift.

15. Does the County intend to use the Falkenburg Kiosk system for Sick Call in the future?

There are no current plans to utilize the inmate kiosk system for sick call in the future.

16. Does the County currently employ telemedicine? If so, in what specialties and who is currently providing the equipment and technical support thereof?

We do not currently utilize telemedicine.

17. Please provide annual Health Service Statistics extended to cover the last three (3) years.

Unable to respond to question as it is too broad. Please reference specific statistics desired.

18. Please identify the average length of stay (LOS) for inpatient hospitalizations over the last three years.

The average length of stay (LOS) for inpatient hospitalization: CY12 – 3.1; CY13 – 4.2 days; CY14 – 4.5 days.

19. Will the County provide a list of hospitals and current subcontractors used for the delivery of health care services?

On-site subcontractors are as follows: TechCare Radiology; Mobile Sonix (ultrasound/echo); Therapy & Sports Center (PT); Physicians Dialysis Associates; USF Physician's Group (OB/Gyn & Orthopedics); and Institute of Nursing (on-site PIC lines). Off-site subcontractors are as follows: TGH Specialty Center at Health Park (various specialties); Florida Cancer Specialists; TGH Cancer Center (hematology); Infinity Eye Care; Brandon Orthopedic Group; Dental Walk-In Clinic; Rose Radiology; Brandon Surgery Center; Bay Area Physician's Surgery Center; DACCO; TGH Radiology; Doctor Milne (oral surgery); and Select Physical Therapy (splint placement). Contracted hospitals are as follows: Baycare Hospitals; Tampa General Hospital; and HCA West Florida Hospitals.

20. Who is current pharmacy provider? Who are the backup pharmacies?

The current pharmacy provider is Diamond Pharmacy Services. The contracted back-up pharmacy is CVS and Bill's Pharmacy (Brandon, FL).

21. What is the current percentage of inmates on prescribed medications? What is the current percentage of inmates on prescribed psychotropic medications?

37.73% of inmates in HCSO custody are prescribed medications. 21.20% of the inmates are prescribed psychotropic medications.

22. Please provide a list of currently-held onsite clinics. Are there any additional such onsite clinics the County finds particularly desirable?

Not all clinics requested in the RFP are currently being provided on-site. Please refer to RFP for clinics desired to be on-site by the HCSO.

Currently, the following specialty clinics are being provided on-site: orthopedic (1/2 day, twice monthly, non-surgical patients); obstetrics (1/2 day, once weekly, physician); dialysis (3 times per week, no nephrologist on-site); physical therapy (3 times per week); HIV specialty (1/2 day, once per week, ARNP).

23. Is there currently a medical grievance co-coordinator and if so, what is their educational level?

The Grievance Coordinator is currently an LPN.

24. Are all females tested for pregnancy on intake or only before receiving any medications?

All females of child bearing age are currently tested for pregnancy during the intake process.

25. Does the county allow the newborns of incarcerated females in its facility and if so, for what length of time and who is responsible for those costs?

The HCSO does not allow newborns of inmates inside the facility.

26. How many deaths and suicides (successful or attempted) have there been in the past two (2) years?

2013 deaths – 3; 2013 attempted suicides – 2; 2013 successful suicides – 0. 2014 deaths YTD – 4; 2014 attempted suicides YTD – 1; 2014 successful suicides YTD – 1.

27. With the Affordable Care Act, who is currently enrolling inmates? Is there a navigator in place?

There is no one currently enrolling inmates for the Affordable Care Act.

28. Will the vendor be responsible for providing services to the drug treatment program?

The successful proposer will not be responsible for providing services for the Drug Treatment Program.

29. Is there a specific method for drug testing the county requires (i.e. urine, blood, saliva)?

No.

30. Is dental equipment property of county or vendor? How many days /week is dental services provided?

Dental equipment (i.e. capital) is property of the HCSO. The dental office is open 6 days per week.

31. Does the County project that there will be a need to replace or purchase any on-site medical equipment during the term of this contract?

HCSO projects replacing/purchasing on-site medical equipment during this contract. Items such as dynamaps, EKG machines, hospital beds, and other such equipment will be replaced by the HCSO, not the contractor.

32. Do the facilities house ICE or Marshals Boarders?

HCSO does not have an agreement with any outside agency to house inmates (i.e. ICE or USMS). However, we routinely house between 15 – 20 inmates between the two agencies.

33. How many Inmate Workers are cleared per day? Are they cleared just prior to working?

Inmate worker clearances are conducted during normal History & Physical examinations.

34. Who will be responsible for background checks? If vendor, what is the cost and how long do these take to get new employees cleared?

HCSO will conduct all background checks on incoming employees; and absorb the costs of such. Most background checks are completed within 7 days of HCSO receiving all paperwork from the vendor.

Correctional Health Care Companies Questions Submitted 6/19/14

1. Please provide copy of current contract.

Contract has been provided.

2. How much has been expended on offsite services each of the past two years?

Total off-site care: CY12 - \$1,890,432.00; CY13 - \$3,263,677.00; CY14 (YTD) - \$1,042,345.69.

3. How much has been expended on pharmacy each of the past two years?

HCSO does not have this information.

4. How much has been expended for overall medical care for inmates for each of the past two years?

HCSO does not have this information.

5. Are any of the healthcare staff under a collective bargaining agreement?

The current medical employees are not represented by a union.

6. What are the current salaries per hour for current employees?

HCSO does not have this information.

7. How many federal/INS inmates are included in the projected ADP for each of the three contract years listed on page 37 of the RFP in the Annual Pricing form (Year 1 - 2,850; Year 2 – 2,900; Year 3 – 2,950)

HCSO does not have an agreement with any outside agency to house inmates (i.e. ICE or USMS). However, we routinely house between 15 – 20 inmates between the two agencies.

8. Page 15 of the RFP clearly states that the proposer will not be responsible for the cost of the medical director which will be employed by the HCSO. Is the proposer or the HCSO responsible for the cost of the HCSO contract administrator listed in the same section?

The HCSO is responsible for the HCSO Contractor Administrator's salary.

9. Page 18 of the RFP states that the proposer will be required to cooperate with the local AIDS Drug Assistance Program (ADAP) and refer inmates to the onsite case manager. Does this imply that ADAP will be responsible for or assist with the cost of HIV/AIDS medications?

Presently, all patients on HIV medications are provided directly from the contracted health care provider pharmacy, none are provided through ADAP. On average over the last year, there have been 49 patients a month receiving HIV medications in the jail.

Presently, there are no costs via ADAP. The Department of Health in Hillsborough County has expressed the desire to collaborate with the jail in obtaining approval to use ADAP medications in the jail and to acquire approval for 340b pricing to obtain HIV medications for shared populations. However such an agreement has not been accomplished.

10. On average, how many inmates require dialysis treatment on a monthly basis

There were a total of 147 dialysis treatments completed in CY13. To date (5mos) in CY14, we have completed 68 dialysis treatments.

11. On average, how many inmates are receiving HIV/AIDS medications on a monthly basis?

Answered in Question 9.

12. In our proposal response we are ask to include the maximum number of sick call and clinic appointments reserved for each clinic daily. Please provide the average daily sick call and clinic appointments per month in 2014.

This section of the RFP was intended to ascertain how many patients can your provider see on a daily basis. Statistics were requested are on page 30 of the RFP.

13. On the proposal response organization section on P.25 – you list Section E as Pharmacology and Section F as Medical Specialists and Specialty Services. But on Pages 30 and 31 these sections are reversed – Section E is Medical Specialists and Specialty Services and Section F is Pharmacology. Please provide which we should use in our proposal response.

Pages 30 & 31 are cover pages for proposer's responses. Proposers should respond accordingly.

14. Is the Female Detoxification Unit staffed 24/7?

Female inmates who are detoxing are housed in the female infirmary, which is staffed 24/7.

15. Is there a female-only infirmary. If so, is it staffed 24/7?

Answered in Question 13.

16. How long does it take to complete med pass at the Orient Road Jail?

On average, it takes 1.5 hours to complete medication distribution in 1 housing unit (4 pods) at the Orient Road Jail.

17. How long does it take to complete med pass at the Falkenburg Road Jail.

On average, it takes 1.5 hours to complete medication distribution in 1 housing unit (4 pods) at the Falkenburg Road Jail.