Each year in May, we present the Hillsborough County Sheriff’s Office Law Enforcement Memorial. Survivors, deputies and citizens gather to honor those who have made the ultimate sacrifice.

We will never forget them.

Dep. Richard Roach
Dep. William Whitehurst
Dep. Ed Aulick
Dep. Robert M. Suarez
Sgt. Ben P. Wilder, Jr.
Sgt. Donald C. Williams
Sgt. James Strachinsky
Aux. Sgt. Lee A. Hutchinson
Dep. James A. Allen
Cpl. Lemon Harvey
Dep. Frederick T. Clark
Dep. Donna M. Miller
Dep. David A. Abella
Sgt. Ronald Harrison
Dep. Mark A. Longway
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Dear Fellow Citizen,

2010 will be remembered as the year the Tampa Bay area lost one too many law enforcement officers in the line of duty. The Tampa Police Department lost Officer David Curtis and Officer Jeffrey Kocab. Here at the Hillsborough County Sheriff’s Office we lost Deputy Mark Longway. And there were more than 150 other law enforcement officers killed in the line of duty across the nation that year.

Deputy Longway, a Hillsborough High School graduate and U.S. Air Force veteran, was killed in a traffic crash in his patrol cruiser in downtown Tampa the early morning of Sept. 21, 2010. Deputy Longway, a six-year veteran of the Sheriff’s Office, left behind his wife, Laura, two daughters and two granddaughters. He was 48.

Deputy Longway was well known for his quick wit, congenial manner and dedication to duty. He joined HCSO in 2004 after serving 21 years in the Air Force. He was proud of wearing a uniform that identified himself as someone who loved country and community.

Here is a quote of Mark’s that defines who he was: “This uniform is just a different color,” Longway said after winning the scholarship. “I’m still serving. First it was my country, now it’s my county.”

Our heartbreak for the loss of all of the law enforcement officers was tempered by the fact we proved our prowess by reducing overall crime for the fourth straight year. This reinforces my pride in and distinct pleasure to serve alongside all of the men and women of this Office.

In these pages, you will find the highlights of how our Office performed, how we helped the citizenry and how we kept check on the purse strings in 2010. We held the line on expenses, cut overtime and managed a leaner Sheriff’s Office with great success. We made a difference in the quality of life for our citizens by reducing crime.

In 2010, the total number of crimes, when compared to 2009, was reduced by 16.2 percent. Compare 2010 to 2008 and the reduction is even greater: 25 percent. We did it with dedication and commitment and the efforts of our community partners such as Neighborhood Watch, Business Watch, Crime Stoppers and Citizen Patrol. Your eyes and ears let us know about suspicious activity and persons. You reacted, and we acted.

But we also redefined how we battle crime, from being less reactive to being more proactive. In 2009, we instituted Intelligence-Led Policing, a policing model focusing on the small percentage of those who commit crimes and developing tactical methods to monitor, catch and jail them. It is working. Our strategic Law enforcement Intelligence Nexus Center, or LINC, is the hub. Our detectives and crime analysts sift through criminal intelligence, and then relay information to supervisors who craft decisions based on the best use of resources and devise plans of action to keep our communities safe.

And consider this: there are 1.6 deputies per 1,000 residents in Hillsborough County. That is lower than the national average for law enforcement agencies of 2.5 officers per capita. While Hillsborough County’s population grows, the number of deputies on the street has not. That means the men and women of the Sheriff’s Office are working harder and working smarter to reduce crime.

Sincerely,

David Gee
Sheriff’s Command Staff

Department of Investigative Services

Chief Deputy Jose Docobo

Colonel Albert Frost
Special Investigations Division
Major Donna Luszczynski
Criminal Investigations Division
Major Harold Winsett
Child Protective Investigations Division
Major Robert Bullara

Department of Patrol Services

Colonel Greg Brown
District I
Major James Burton
District II
Major Clyde Eisenberg
District III
Major Ray Lawton
District IV
Major Ronald Hartley

Department of Operational Support

Colonel Ed Duncan
Homeland Security Division
Major Louis Hollinshead
Community Outreach Division
Major Mary Tully
Training Division
Major Thomas Feeney

Department of Detention Services

Colonel James Previtara
Jail Division I
Major Curtis Flowers
Jail Division II
Major Kenneth Davis
Jail Division III
Major Michael Perotti
Court Operations Division
Major James Livingston
The Office of Chief Deputy is responsible for the day-to-day operations of the agency. Four sections report directly to Chief Deputy Jose Docobo: Legal Section; Community Affairs Office; Information Services Division; Public Information Office; and Office of the Comptroller.

**Legal Section**
Tony Peluso, Chief Legal Counsel

The Sheriff’s Legal Section is responsible for providing legal advice, litigation services, training and other functions to the entire Office. The team of lawyers and support personnel are on call to assist deputies and civilians. The Legal Section regularly issues bulletins related to topics concerning changes to Florida Statutes and county ordinances, opinions on case law, guidelines for deputies and other matters related to the functions of a law enforcement agency.

Another important function of the Legal Section involves the training provided to new recruits and veteran deputies. Our lawyers attend in-service training sessions to interact with deputies on issues involving custody, detention, use of force, driving, and other relevant topics. The training classes are provided to law enforcement and detention deputies.

The Legal Section also is responsible for civil forfeiture cases. In 2010, the courts awarded the Sheriff’s Office thousands of dollars in cash and asset judgments against defendants.

**Community Affairs Office**
JD Callaway, Director

In 2010, the Community Affairs Office launched three social media links to help the public stay informed with activities of the Sheriff’s Office and important announcements regarding public safety and events. The scores of videos on our YouTube channel have been viewed hundreds of thousands of times. Our Facebook page grows daily with hundreds of “likes” and our Twitter account keeps adding followers every day. We were able to offer full length, un-edited news conferences to the public on YouTube for an unvarnished version of the event. The Sheriff’s Office believes social media links are another way the public can stay connected with our Office.

**Public Information Office**
Debbie Carter

The Public Information Office, with spokeswoman Debbie Carter, is the main conduit of information to the Tampa Bay media. The PIO staff provide daily updates, answers to breaking news situations, and handle routine public records requests from the general public. The bulk of telephone calls and emails come from the newspaper, radio, television and bloggers in the area. The Tampa Bay media market was ranked No. 14 in the nation in size.

During 2010, the Public Information Office generated hundreds of news releases and electronic alerts to the media, and answered thousands of telephone calls from reporters and citizens.

**Information Services Division**
Chris Peek, Director

The Information Services Division’s (ISD) focus has continued on replacing legacy systems that are beyond their useful life, as well as identifying and implementing technologies that improve the efficiency and automation of the Sheriff’s Office.

Building on the successful launch of the public website in 2009, ISD began enhancing the Sheriff’s Office Intranet in 2010. Restructuring the HCSO Intranet using a Content Management System and Google Search Appliance has allowed easier search and retrieval of information. Thousands of documents and large amounts of data can now be easily accessed by HCSO personnel using a web based interface. Also, a new Extranet was created using the same technologies. This site allows the HCSO to securely share data and information to approved outside agencies.

In 2010, ISD initiated the replacement of two legacy MAPPER systems. First after extensive research of numerous systems and options, ISD began implementing Business Watch International’s RAPID Pawn system to replace the MAPPER pawn repository. This system will provide the direct upload of pawn sales information from vendors into the pawn system through the Internet. The new system will provide improved reporting, watch list interfaces, and automated matching to the NCIC database and Sirius sales tracking system. Second, ISD managed a Request for
Proposal (RFP) process to select a new Automated Fingerprint Identification System (AFIS). This new system will replace several legacy systems including four fingerprint systems, a mugshot system, and several Rapid ID systems that have been installed over the years. The new AFIS will allow the HCSO to manage its own NIST repository; provide automated lights out ten print processing; support enhanced palm and latent print searches; and provide for extensive field deployment of Rapid ID capabilities. Also, the mugshot component of new AFIS system will provide facial recognition capability while replacing the older mugshot repository system.

Throughout the year, ISD has continued to deploy high resolution IP based cameras in place of the aging analog cameras. From the original deployment of twenty for the Eye on Crime System in District 1, the deployment has grown to more than 300 cameras across multiple facilities (District offices, FRW, FRJ, ORJ, and at the Courthouse North Annex in downtown Tampa). Reliability, centralized management, control, access to the cameras, and historical recordings are accomplished by a unified application utilizing redundant network based gateways and storage located at our two data centers.

In 2010, ISD implemented the GIS portal on the HCSO intranet to provide web mapping applications and printable maps to Sheriff’s Office personnel. The web mapping applications allow users to research and map crime information from the RMS data warehouse. These applications provide mapping capabilities including displaying part one crime locations and statistics over the course of a year; researching locations of stolen vehicles; researching proximity of sex offenders’ residences to schools and day cares; and, the creation of crime maps based on date, crime type, and HCSO patrol boundaries. Also, several maps representing various HCSO information, such as zone and facility maps, are available for printing.

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Throughout 2010, the Infrastructure Bureau (IB) performed a number of improvements to critical, yet unseen, components of the HCSO infrastructure. Almost the entire data center infrastructure was replaced due to hardware reaching the end of life where it was no longer supported. All critical servers were replaced with state of the art technology that allowed us to further our mission to consolidate and virtualize, upgrading the core virtualization software in the process. We also greatly expanded the wireless coverage at the perimeter of all main HCSO sites in support of current and future patrol photo and video capture technologies. We completely replaced the technologies used to shield and protect users from internet security issues and SPAM. In 2010 alone, these technologies stopped over nine million email SPAM messages from reaching HCSO email accounts.

Additionally, ISD initiated the implementation of a new system called SmartCop for electronic crash reports and electronic traffic citations. This new system shares data to multiple systems including Versadex and CopLink. This new system helps streamline the business processes and significantly reduces the paper use. This project also involved dealing with a large variety of related issues including testing of different paper technologies, selection and installation of printers in all vehicles, selection of equipment for use on the motorcycle units, and a wide variety of mounting issues.

In preparation of the evidence module implementation, ISD began an audit of the evidence warehouse facilities to ensure items retained are held and disposed in accordance to the law. This audit involves a physical inventory of over 240,000 items stored in evidence, verification of the items and related documentation, determination of the proper status of the items, and facilitating the proper disposal if appropriate.

Our comptroller performs functions such as accounting services, payroll, accounts receivable/payable and capital outlay requests. In 2010, the comptroller managed a budget of $366 million, as well as a multi-million dollar budget from the state of Florida for the Sheriff’s Child Protective Investigations Division.

The comptroller also processed over 96,000 direct deposits and more than 1,200 checks and logged more than 20,000 journal entries. The office also monitored 32 grants used office-wide. Jail inmate cash accounting required 55,000 entries. The purchasing section handled twenty-five public bids and processed 27,000 purchase orders. Accounts receivable processed over 66,000 transactions, and accounts payable processed nearly 30,000 invoices.
In 2010, District I employed two hundred thirty-six (236) personnel, which includes fourteen (14) civilian support employees. The District I geographical boundaries encompass 144 square miles, which extend north to the Pasco County line, south to the City of Tampa, east to McIntosh Road and west to the Suncoast Toll Road.

The District I 2010 Uniform Crime Report reflects a 16.4% reduction in Part I Crimes when compared to the previous year (2009).

**Patrol Operations Bureau**

The “Eye on Crime” surveillance cameras, which are funded by a federal grant, were activated in June 2010. The twenty (20) cameras have been strategically deployed in a defined area. The camera boundaries are Bearss Avenue to the north, Fowler Avenue to the south, Nebraska Avenue to the west and 22nd Street to the east.

The camera deployment ultimately proved to be a useful tool in the crime reduction initiative. The camera monitoring has resulted in the detection of narcotic transactions, firearm and weapons possession and the apprehension of known offenders with outstanding warrants. Twenty-four (24) arrests were contributed to the camera initiative.

During the 2010 calendar year, District I personnel handled 156,756 calls for service. Personnel originated 22,523 incident reports, which culminated in 6,053 criminal arrests. A cumulative total of 22,581 traffic stops were initiated, which resulted in the origination of 9,422 traffic citations.

**Traffic Section**

During 2010, Traffic Section personnel completed twenty-four (24) Sheriff’s Traffic Operations Program (STOP) details and twenty-five (25) high school safety belt checks. These operations were held monthly and targeted enforcement along the high traffic crash corridors of Fletcher Avenue, Bruce B. Downs Boulevard, Bearss Avenue and Dale Mabry Highway. In 2010, there was an increase in traffic crashes for District I by 1.36% from the previous year.

In 2010, the Traffic Section conducted 6,158 traffic stops, investigated 1,659 traffic crashes, and made 118 DUI arrests.

District I coordinated a Seat Belt Enforcement Program to educate motorists in the importance of wearing seat belts after the law changed making it a primary traffic offense. During the year, 666 seat belt/child restraint citations were written as well as several media and special events to promote wearing seat belts.

District I also initiated a Pedestrian Safety Campaign. This campaign is to educate pedestrians about the importance of properly crossing the street and when vehicles have to yield to pedestrians. This campaign will continue through 2011 utilizing media and special events to promote it.

In 2010 District I detectives continued to investigate person’s crimes in addition to property crimes. Detectives were assigned 3,874 cases to investigate. They were able to make 326 felony arrests. There were 31 search warrants authored and served by the investigative section.

Community Resource Deputies were utilized to implement new programs including the collection of intelligence. They continued to maintain the Apartment Coalition monthly meetings and assisted in gathering data for nuisance abatement cases. Community Resource Deputies were an integral part of local events such as the Northdale Family Fun Fest, Lutz Trash Bash, and University Community Development Awards. They also helped to organize and participate in the 1st annual University Hispanic Community Festival.

During 2010, 341 offenders were arrested for misdemeanor charges and 382 offenders were arrested for felony offenses. Narcotics investigations resulted in arrests and seizures involving the usual cocaine and marijuana offenses. These investigations also yielded an increase of seizures with methamphetamine, ecstasy, heroin, and the ever present offenses involving prescription medication. Lastly, increased seizures involving firearms were also noted as a result from the concentrated efforts of trying to get firearms out of the hands of criminal offenders.
Traffic Unit

In 2010 the District II Traffic Unit, consisting of six traffic crash investigators and six motorcycle deputies, investigated more than 2,900 traffic crashes. The unit also participated in approximately 65 targeted enforcement operations, during which more than a thousand citations were issued. The Motor Unit participated in the Florida Law Enforcement Challenge, and along with the motor units from Districts I, III, and IV, won first place in every category entered.

Operation 3D DUI Squad

The Operation 3D DUI Squad is a countywide DUI Squad based out of the District II office in Brandon. The squad of twelve deputies, one corporal and one sergeant are specially trained for DUI detection and enforcement. The Operation 3D, so named for Don’t Drink and Drive, utilizes checkpoints, saturations, and educational events to combat the problem of impaired driving. During 2010, the 3D Squad conducted 34 DUI checkpoints and 165 area saturations. Additionally, the 3D DUI Squad affected a total of 1,136 DUI arrests, which accounted for 49% of the total DUI arrests for HCSO. When squad members were not busy apprehending impaired drivers, they took it upon themselves to educate the public about the dangers of drinking and driving. During the year, the squad conducted 21 DUI presentations at local high schools and community health fairs. The Florida Department of Transportation awarded the squad a fully equipped Chevy Tahoe after naming the squad the DUI Squad of the Year.

Investigations and Community Service Unit

The District II Investigations and Community Service Unit consists of a sergeant, nine detectives, four community resource deputies, and three community service officers operating in three substations. The unit’s responsibilities are divided into three areas of service for the community.

First, the detectives are responsible for the latent investigations of all general offense crimes from theft of property to person’s crimes such as aggravated battery or robbery. Secondly, the community resource deputies respond to and coordinate events within the various communities within District II.

In 2010, the District II Investigations Unit conducted latent investigations on over 3,000 criminal cases. The unit obtained and executed over 100 court-authorized search warrants, which resulted in the recovery of over $50,000 in stolen property. The unit also investigated a $7.5 million theft of military laptop computers, which resulted in the recovery of $5.5 million of the stolen property and the federal indictments of individuals involved. During this investigation, detectives also uncovered a Cuban organized theft ring that had been stealing millions of dollars of property on a nationwide level.

Intelligence Unit

The District Intelligence Unit consists of a sergeant and five detectives and has been in existence at District II since 2009. The unit’s primary role in 2010 was to identify prolific offenders operating within the district boundaries driving the Part 1 crime numbers and target these offenders for enforcement action. The detectives utilized confidential informants and tacit/factual knowledge to identify these offenders. The DIU posts an updated offender list quarterly in a zone format which allows patrol deputies to become familiar with known offenders operating in their assigned area. The District II DIU made or was directly responsible for 96 arrests during the year, 47 of which were offenders targeted as a result of being identified as prolific offenders operating within the district. The remaining 49 arrests were primarily a result of the DIU being tasked with locating and arresting serious/high-risk offenders and offenders responsible for a series of recent crimes.

Master Deputy Kelly McLaren, who works closely with the District DIU, continued to maintain the District Juvenile Probation Program that was originated in October 2009. The program identifies juveniles on probation for Part 1 crimes that have enforceable requirements such as curfews or school requirements. During the last year this program has resulted in the arrest of 143 juveniles.
Patrol District III

District III covers approximately 101 square miles in Northwest Hillsborough County. The D3 area includes Town ‘N Country, Westchase, Odessa, Carrollwood, Keystone and parts of Lutz. District III, under the direction of Major Ray Lawton, has continued to work diligently to lower crime rates in the District III area. Consequently major crime was lowered almost 17% in 2010.

Patrol Operations Bureau

District III Patrol Units began a proactive operation in which two night patrol deputies from each platoon operate covertly to combat crime in zones with the highest crime rates, which are identified by the District Intelligence Unit (DIU). During the time this operation has been in effect, multiple burglaries in progress have been discovered leading to many arrests. Two stolen vehicle “chop shops” were also identified and disbanded which led to additional arrests. The patrol section now has Gang Suppression Deputies on each squad that work closely with the Gang Section to combat gang activity. When a deputy comes into contact with a subject who has possible gang affiliation, a gang deputy is called to the scene. This deputy is specialized in gang awareness and is able to conduct thorough interviews with these subjects. This information is then passed on to the Gang Unit for follow up. Another project that is being conducted is the DIII Homeless Initiative which was put into action to combat the widespread proliferation of the homeless. Since the middle of 2010 this program has been instrumental in getting 15 of District III’s homeless off the streets and into housing.

Traffic Section

District III Traffic Crash Investigators investigated nearly 7,000 traffic crashes in 2010. Motor units conducted traffic blitzes within the top five crash corridors in District III in an effort to make the streets safer. Due to their hard work, traffic crashes were reduced by 4.2% in these areas.

District III was also the recipient of a federal grant that provided bicycle helmets and vests to local children at the many bicycle rodeos that were conducted by the motor units. Motor units continued to conduct monthly seat belt compliance checks at the three local high schools, Alonso, Leto and Sickles to teach young drivers the importance of seat belt safety.

Street Crimes Unit

During 2010, the two District III Street Crimes Units together arrested over 400 serious violators. Many of these arrests were drug related. Nine search warrants led to the seizure of $22,000 and three vehicles. Street crimes units conducted a summer initiative titled “Operation Summer Storm.” This operation was created to combat a certain group of Prolific Offenders in the DIII area. “Operation Summer Storm,” named for the anticipated surge in crime by juveniles during the summer months, was implemented providing weekly intelligence updates via email and roll call presentations to these units and monitoring the target offenders as they progressed through the criminal justice system. As a result of this initiative, District III saw a crime reduction of 24.1% for serious crimes versus the same period for 2009.

Investigations and Community Service Section

The District III Latent Investigations Unit investigated approximately 2,770 crimes in 2010. One of the more notable solved crimes was a residential burglary, where approximately $500,000 in jewelry was removed from a safe. Through hard work and perseverance by latent detectives, four persons were arrested and all four pleaded guilty to a myriad of charges resulting in prison time.

Community Services

Community Resource Deputies (CRD) continued to work hard to forge lasting partnerships between the citizens of District III and the Sheriff’s Office and to provide long-term solutions to neighborhood problems. CRD’s were utilized to revamp the District III Apartment Coalition, which meets bi-monthly, in an effort to curtail crime in apartment communities. At these meetings, current crime trends are discussed and guest speakers lecture on specific issues. CRD deputies also conducted their 15th annual Toy Drive which provided toys, refreshments and pictures with Santa Claus for over 250 needy children.
District IV is located within the southeastern part of Hillsborough County and is the largest and most populated of the four districts. Major Ronald Hartley commanded 190 law enforcement and civilian employees. District IV is proud of its community outreach programs which help the less fortunate as well as receiving high marks for quality of service from the citizens it serves. District IV has experienced many successes in 2010 even with its unique challenges because of the size and population growth within the district.

**Patrol Operations Bureau**

Our patrol personnel continue to focus on zone accountability and are responsible for quarterly self-initiated action plans to combat crimes occurring in their duty areas of assignment. During the 2010 calendar year, District personnel handled 139,878 calls for service which resulted in 17,036 general offense reports. Patrol routinely assists all other investigative entities in identifying prolific offenders to include habitual and career criminals and is tasked with coordinating their efforts to target and apprehend these individuals.

**Investigations**

2010 was a busy year for the nine detectives and two supervisors assigned to this section. During the year the detectives were assigned a total of 6,540 cases for latent investigation, which resulted in 602 felony arrests and $459,789 worth of stolen property being recovered. As a result of the combined efforts of District IV personnel, the overall crime rate for 2010 was reduced 21.2% as compared to 2009.

**Community Services**

During 2010, the District’s Community Resource Deputies and Community Service Officers were very productive. The District provided meals to over 600 citizens at the annual “Seniors Christmas Dinner,” provided Christmas gifts to 227 children through the District’s annual “Deputy Darlins” program and participated in the annual “Trick or Treat Street” Halloween event, providing a safe venue for children. In addition, three “Operation Medicine Cabinet” events were conducted in which over 1,200 pounds of out dated or unused medications were collected for proper disposal. The District also participated in the American Cancer Society Relay for Life Walk raising over $15,000 in donations for the event. Contact with community leaders was an important factor during this past year, with efforts to disseminate crime information to the District’s Apartment Managers and Mobile Home Park Managers through bi-monthly meetings.

**Street Crimes Squads A and B**

2010 was a productive year for the District IV Street Crimes Squads. Although the traditional street level narcotic’s investigations are being conducted, they are not the primary focus of the unit. The squads conducted 1,172 traffic stops, issued 157 citations, participated in over 1,400 hours of surveillance, investigated 116 drug complaints, confiscated 11,397 grams of marijuana valued at $178,600.00, seized 11 firearms and three vehicles and conducted ten search warrants in furtherance of various investigations. In addition, seven sales of alcohol to minor details were conducted with 148 businesses checked and the arrests of 20 store clerks.

**District Intelligence Unit**

In 2010, the District IV Intelligence Unit trained forty-two deputies from patrol, with each deputy participating in a two week TDY assignment to the Intelligence Unit. The deputies learned the Intelligence-Led Policing philosophy, which has contributed to the District’s successes. The Intelligence Unit also conducted over 120 roll call presentations regarding intelligence and/or officer safety concerns. In addition, numerous surveillances were conducted and direct assistance was provided in the arrest of 88 habitual juvenile offenders. Over 14,500 general offense reports were reviewed and 17 undercover operations were conducted, with direct assistance provided with regard to the illegal purchase and sale of firearms, vehicles or other stolen property.

**Traffic Unit**

Fostering a spirit of continued teamwork and enhancing partnerships highlighted 2010 for the District IV Traffic Unit. On a number of occasions they worked with the Florida Highway Patrol, State DOT Motor Carrier Compliance, and Florida Department of Corrections to target dangerous and aggressive drivers. Regular operations were further enhanced upon receipt of the Florida Department of Transportation Grant, “Lives Before Property.” More than 2,000 additional citations were handed out as part of this operation.
General Services Bureau

The General Services Bureau is responsible for providing support services to the various organizational components within the Office. The Bureau is comprised of three (3) sections each of which provides technical support to our customers.

Fleet Maintenance

The employees of this section are responsible for a vehicle fleet of 1,850 vehicles. In accordance with our vehicle replacement plan, 179 vehicles were replaced. During 2010, the section responded to 15,000 requests for vehicle service and our fleet of vehicles collectively traveled over 30 million miles in providing service to the citizen of this county.

Communications Maintenance

The employees within this section provide technical support for the 800 MHz trunked communications systems. These networks were responsible for processing over 39 million radio transmissions last year. In 2010, the infrastructure equipment which comprises the East System was expanded by adding a site at Pinecrest and a new site was installed at the District IV location. They also responded to 13,000 requests for service and equipped 180 new vehicles with communications equipment.

Maintenance Support

During this past year, the employees in this section processed 53,422 requests for 194,000 inventory items stored in the four (4) warehouses. They were also responsible for entering, ordering, receiving, and reconciling 6,817 purchase orders. This year personnel prepared and awarded 25 purchasing bids and term contracts. The section also purchased, received, and distributed new uniforms for 1,037 deputies this past year. In addition, this section was responsible for sorting, processing, and delivering over 240,566 pieces of U.S. mail and inter-office correspondence.

Facilities Management Bureau

This bureau manages and maintains more than 35 facilities and tens of thousands of square feet of office space. The Bureau includes the Contract Administration Section, Maintenance Support and the Construction Section.

The Construction and Maintenance Support sections are called upon to remodel existing offices, build new areas for personnel and equipment, design and construct custom-made cabinetry and storage units, and maintain the grounds and buildings of all Office-controlled properties.

Risk Management Bureau

Personal Claims, Workers Compensation, and Employee Benefits make up this bureau. The major initiative in 2010 was the evolution to a self-insured platform for employee health insurance. Another major project was the planning for a occupational health and wellness clinic. This clinic will better serve employees with on-site access to a physician and health care.

The bureau provides an array of programs, brochures and other material to keep our employees healthy and active. From health fairs, featuring a variety of vendors relating to topics such as hearing, dermatology, and heart health, to offering flu shots and classes in yoga, healthy eating and cooking, and mental health. This section also administers benefits to employees for insurance needs and deferred compensation.

Human Resource Bureau

The Human Resource Bureau consists of the Personnel Processing Section and the Records Section.

The Personnel Processing Section processed over 695 full-time, part-time, temporary and contract employees and assisted 161 employees into retirement and/or D.R.O.P. They responded to 107 subpoenas and public record requests for employee personnel information. The Section also performed over 1,600 personnel transfers in 2010.

The Records Section reviewed and/or processed for information collection more than 94,500 incident reports in 2010. They also responded to over 16,520 requests for information.
Dispatch Operations Section

The Dispatch Operations Section is responsible for answering all incoming emergency and non-emergency telephone calls, as well as voice dispatching all calls for the Sheriff’s Office. In 2010, the Dispatch Operations Section entered a total of 655,584 calls for service into the Computer Aided Dispatch System. In addition to the non-emergency and emergency lines, the Dispatch Operations Section is also responsible for answering the agency-to-agency “ring down” lines, media lines, and dedicated Command Position lines. The overall call volume for this bureau for 2010 exceeded 1,597,740 calls. During the average busy hour, 97% of all 911 calls were answered within 10 seconds. Additionally, each dispatcher handled over 15,000 calls in 2010.

Training Section

The Training Section of the Communications Bureau consists of a training manager, three training supervisors, and approximately two dozen certified communications training officers. In 2010, they facilitated training for all existing personnel on new CAD updates, Record Management System updates, Reverse 911, Downlink (HCSO helicopter live video feed to the Communications Bureau) and Interoperability (FIN/ACU1000) Radio Systems. The Training Section provides agency-wide training on the FCIC query via the RMS system and all Hillsborough County Sheriff’s Office Law Enforcement recruits received their FDLE FCIC certification through this section as well.

Teleserve Unit

The Communications Bureau Teleserve Unit is staffed with eight community service officers and one designated impound officer. In 2010, this unit initiated approximately 2,375 offense reports, 1,305 supplements to existing reports, and logged over 9,640 private impounds and repossessions called in by wrecker companies. Light-duty deputies initiate reports and assist the community service officers as well. In 2010, light-duty deputies entered approximately 2,690 offense reports and 1,150 supplements. In total, 24,260 calls for service were logged by the Teleserve Unit in 2010. All personnel in this unit are trained to use the Mobile Report Entry (MRE) to generate paperless reports, which ensures standardization with other divisions.

Switchboard Operations Section

The Switchboard Operations Section, staffed with six full-time receptionists, answers all incoming calls to the main Sheriff’s Office number (813-247-8000). The switchboard is staffed Monday through Friday from 6:30 am to 11:30 pm. In addition to handling calls from the public relating to HCSO related issues, they also field requests for information regarding other county services and resources. The switchboard employees also assist with internal requests from the different departments within the Sheriff’s Office including assisting detectives in facilitating international or overseas telephone calls. In 2010, the switchboard personnel handled approximately 228,000 calls.

Red Light Camera Enforcement Program

On July 1, 2010, the State of Florida enacted the Mark Wandall Safety Program, F.S.S. 316.0083, which authorized the use of traffic cameras to enforce red light violations. The software to view the violations was installed in the Communications Bureau where the images and videos are reviewed by deputies. In 2010, there were a total of 30,507 violations captured by the ten (10) cameras. A portion of each violation is deposited in to the Hillsborough County Unincorporated General Fund.

Florida State Telecommunicator Certification

In 2008, the Denise Amber Lee Act was passed by the Florida State Legislature. This act provided for the voluntary training and certification of 911 operators. In 2010, this legislation became law and made it mandatory for all 911 public safety telecommunicators to be certified by October 2012, thereby ensuring a state-wide standardization minimum training requirement for all 9-1-1 telecommunicators. To that end, in 2010 the Communications Bureau Training Staff began preparing to submit a 911 Public Safety Telecommunicator Course equivalency application, along with all required attachments, to the Florida Department of Health to meet the prescribed student performance standards as outlined in the 911 Public Safety Telecommunicator curriculum framework.
The Criminal Investigations Division provides law enforcement investigative support to all divisions within the Sheriff’s Office. Division personnel are also responsible for providing forensic law enforcement services within the unincorporated county and Plant City. It is comprised of two bureaus; the Major Crimes Bureau and the Forensic Services Bureau.

Major Crimes Bureau

The Major Crimes Bureau is composed of six areas that include the Homicide Section, Violent Crimes Section, Juvenile Services Section, Auto Theft Section, Economic Crimes Section and the Traffic Homicide Section. Investigations typically handled within the bureau are diverse, complex and manpower intensive.

Homicide Section

The Homicide Section is responsible for investigating all homicides and critical incidents, such as police shootings, in-custody deaths and adult missing persons. While the section handled a number of noteworthy cases in 2010, the Shakespeare case stands out as being one of the most significant.

Detectives from the Polk County Sheriff’s Office requested our assistance in the disappearance/murder of Abraham Shakespeare, who was the winner of thirty million dollars in the 2006 Florida Lottery. Polk County detectives provided information that the suspect, Dee Dee Moore, sought to become acquainted with Abraham Shakespeare by using a ruse that she wanted to author a book about him winning the Florida Lottery.

Moore offered a confidential informant $50,000 to take the blame for committing the murder. The remains of Abraham Shakespeare were located in Hillsborough County in a location where Moore indicated to the informant. Shakespeare was buried in an approximate six-foot grave. Moore was arrested in February of 2010 and charged with Murder in the First Degree. This investigation remains active.

In 2010, the section investigated 306 cases.

Violent Crimes Section

The Violent Crimes Section is assigned to investigate all commercial robberies, adult sex crimes, kidnappings and violent crimes, where a victim is seriously injured. They also conduct investigations involving deaths caused by suicide and drug overdose. Seven business robbery patterns were investigated in 2010, six of which were cleared by arrests. The most notable was the Brandon/Seffner area serial robber.

In 2010, the section investigated 1,203 cases.

Juvenile Services Section

The Juvenile Services Section is assigned to investigate all crimes committed against children and monitor hard-core juvenile offenders currently assigned to probation and post-trial residential confinement programs.

During 2010, the section continued the implementation of the Intimate Violence Enhanced Services Team. This program, staffed by a detective and a victim advocate, seeks to identify those victims involved in domestic violence and that may be at risk of serious injury and or death.

In 2010, the section investigated 1,282 cases.

Auto Theft Section

The Auto Theft Section investigates the theft and recovery of all stolen motor vehicles and water craft through proactive investigations. In order to ensure the successful prosecution of prolific offenders, the Auto Theft Section works closely with the State Attorney’s Office and attends every court appearance, even if the detectives are not subpoenaed to attend.

Between June 14, 2010 and August 12, 2010, five school resource deputies were assigned to assist with a summertime initiative that specifically targeted prolific offenders. During this initiative, the school resource deputies and auto theft detectives targeted prolific offenders and conducted surveillance for approximately 644 hours. As a result of these considerable efforts, five prolific offenders were arrested and warrants were obtained on three others. This initiative resulted in a 20.06% reduction in auto thefts over the summer months and viewed as a great success.

In 2010, the section investigated 2,088 cases.

Economic Crimes Section

The Economic Crimes Section conducts criminal investigations into crimes that inflict a serious financial hardship on the community. The section also conducts investigations into identified organized criminal groups and enterprises, which
by their nature require investigative resources.

In 2010, the section investigated 1,013 cases.

Traffic Homicide Section

The function of the Traffic Homicide Section is to investigate all prosecutable fatal vehicle crashes, conduct the follow-up investigation of all felony hit and run crashes and assist the Forensic Services Bureau with the laser transit diagramming of major crime scenes.

The Traffic Homicide Section investigated 60 fatalities in 59 crashes, which is an increase of 10 from 2009. This increase is consistent with the increase in the countywide fatalities of 12 fatalities from 144 in 2009 to 156 in 2010.

In 2010, the section investigated 105 cases.

Forensic Services Bureau

The Forensic Services Bureau is composed of three areas that include the Identification Section, Crime Scene Section and the Photo Lab. The duties conducted by this bureau can vary from being very basic in nature to those that can become very complex and involved in support of law enforcement investigations.

Identification Section

The Identification Section is tasked with comparing latent prints from crime scenes against offender databases, arrestee fingerprints against databases of unidentified marks, and fingerprints of suspects specified by investigating personnel. The section is responsible for archiving fingerprints from investigations and is also responsible for comparing the fingerprints of all arrestees to establish their identity. They also coordinate fingerprint evidence for presentation in court.

In 2010, the section processed 12,200 latent prints for comparison.

Crime Scene Section

The Crime Scene Section is one of the most important sections in the area of criminal investigations. They are tasked with gathering evidence at crime scenes to provide investigators with the ‘silent witness’ that helps solve crime. They examine scenes and conduct meticulous searches to recover evidence which can prove or disprove if a crime has occurred. They look for fingerprints, footprints, biological evidence that can be used to establish DNA and any other forensic evidence. They also prescreen evidence and ensure its transfer to both the state crime lab and private labs for processing.

In 2010, the section responded to 1,648 crime scenes. In addition, they processed 906 in-house pieces of evidence.

Photo Lab

The Photo Lab is responsible for ensuring that photographs and digital images of all major crimes, such as homicides, suicides, sexual batteries, armed robberies, shootings and suspicious deaths are stored. Using state-of-the-art photography equipment, the unit ensures that the proper collection of photographic evidence is maintained.

Division Accomplishments for 2010

During 2010, division personnel continued the integration of Intelligence-Led Policing, which is the “strategic, future-oriented and targeted approach to crime control” into division operations. Its purpose is to bridge the communication gap between latent investigative personnel and the Law enforcement Intelligence Nexus Center (L.I.N.C.) providing timely and actionable investigative information. The detail produces a daily crime brief, alerts, maintains listings of known offenders and provides timely information to investigative staff so that actions can be taken to target crime and the criminal element.

The Crime Scene Section participated in joint training with the Anthropology Department of the University of South Florida. This training exercise was conducted on USF property and involved the processing of crime scenes involving surface skeleton remains. During the training, Crime Scene personnel observed the application of Ground Penetrating Radar, the approach of the Forensic Anthropologist in surface skeleton scenes, as well as some insight into Forensic Entomology, provided by Doctor Byrd from the University of Florida in Gainesville.

Major Harold Winsett and Director Royce Wilson, of the Criminal Investigations Division, lectured at the University of South Florida’s Anthropology Department’s Cold Case Lecture Series. Major Winsett lectured on Investigating Cold Cases, and Director Wilson lectured on The Role of Forensics in Cold Case Investigations.
The Hillsborough County Sheriff’s Office Training Division is comprised of 27 sworn personnel, and 14 civilian support staff. From January 1, 2010 through December 31, 2010 the Hillsborough County Sheriff’s Office Training Division:

Instructed 115 Annual Physical Assessment & Firearms Qualification classes providing instruction to 2,624 law enforcement and detention deputies.

Conducted 26 Law Enforcement In-Service Training classes and 28 Detention In-Service Training classes, providing instruction to 1,084 sworn personnel.

The Division also held five Sheriff’s Orientation Training (S.O.T.) recruit classes and was responsible for organizing and overseeing the instruction of 85 advanced and specialized training classes to 1,678 Sheriff’s Office employees.

Training Site

The Walter C. Heinrich Practical Training Site (WCHPTS) is responsible for conducting all firearms and driving training for the Office. In 2010, this training consisted of Annual Firearms Qualifications, Advanced Carbine classes, PIT certification classes, and In-Service training in firearms and Active Shooter Response.

The WCHPTS is also responsible for conducting all firearms training for the newly-hired law enforcement and detention personnel starting with SOT training, to academy training and ending with module training.

In addition to conducting training for our own agency, the WCHPTS is responsible for scheduling firearms training dates for over forty-five federal, state and local agencies that use our facility for training.

In 2010 the WCHPTS started construction of a “Tactical City” which when completed will be used for simulation training.

The city will have several structures made to resemble banks, schools, convenience stores, and houses to name a few.

Recruitment and Screening Section

During 2010, the goal of the Recruitment and Screening Section was to develop a more proactive approach to identifying and attracting quality candidates and develop a more streamlined method to increase efficiency of the candidates being worked. A review was conducted of the applicant background process for the purpose of streamlining, modifying or minimizing applicant intake processing. Programmatic modifications were made to increase the effectiveness of the hiring process. Below are some of the highlights of this strategy and quantifiable results:

Applicant In-Processing/Pre-screening

In February 2010, the Recruitment and Screening Section adopted the procedure of pre-screening applicants prior to the issuance of a Personal Identification Number (PIN) and after passing the Physical Abilities Assessment (PAA). The pre-screening process was a tool used to eliminate and disqualify applicants that do not meet Hillsborough County Sheriff’s Office’s hiring standards prior to formal application. During 2010, there was a 36% reduction in the number of PINs issued with the pre-screening process over 2009. Additionally, the pre-screening was expanded to include out-of-town applicants who before this process were issued PIN numbers without any pre-screening procedure.

2010 PINs issued by position:

<table>
<thead>
<tr>
<th>Position</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Law Enforcement</td>
<td>509</td>
</tr>
<tr>
<td>Detention</td>
<td>390</td>
</tr>
<tr>
<td>Civilian</td>
<td>324</td>
</tr>
<tr>
<td>(including Reserve Deputy, Child Protection)</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>1,223</td>
</tr>
</tbody>
</table>

Reduction with pre-screen process: 36%
Quality Recruitment Initiatives

During 2010, there was a focused effort to attract a more diverse, professional workforce. In addition to traditional recruitment efforts, (job fairs, military career fairs, college fairs), the Recruitment and Screening section initiated contact with colleges and universities to “field deliver” the initial hiring process to the institution. Field delivered physical abilities assessments were conducted at St. Leo University and Florida Agricultural and Mechanical University (FAMU) and approximately 75 potential candidates were identified. This effort will be expanded to include Bethune-Cookman College, Florida Southern College and Florida State University. Position specific career events were held for detention deputy and reserve deputy positions. We participated in 47 special emphasis, military and college career events during the year. The Recruitment and Screening section also partnered with the HCSO Community Outreach Division to participate in HCSO activities and promote the recruitment effort in addition to participation with local television career events.

Case Assignment/Case Management Enhancement

The Recruitment and Screening Section undertook an aggressive approach to establish an effective case assignment and case management system in addition to designing a new application. This was designed to effectively track and monitor active cases, investigative inventory, and provide for accuracy in statistical reporting. The new application will be more thorough and probative in scope and will ensure accuracy and completeness by the applicant.

Performance Objectives

For 2010, objectives centered around three specific areas; eliminating backlog, technology advancement and special-emphasis recruiting. A review of the various ongoing initiatives yielded measurable results in these three critical objectives.

Eliminating backlog - over 200 law enforcement and detention deputy applications were reviewed and prioritized to ensure that the most competitive applicants are being processed. The implementation of an effective pre-screen process reduced the number of PINS issued by 36%. This in turn, reduced the number of applications being submitted for both detention and law enforcement vacancies.

Technology advancement - a clear and consistent applicant tracking and case assignment system was implemented. Cases are now assigned based on investigative workload and case inventory. This system provides an immediate accountability for number of active cases, cases pending assignment and status of applicants. The redesign of the current application through iCIMS will provide for an application tailor-made to our needs, eliminate unnecessary processing delays and streamline the investigative process. The process will also increase our investigative and tracking efficiency and capabilities.

Special-emphasis recruiting - a focused minority recruitment effort resulted in "field delivered" processing at two universities in the Florida area; St. Leo University (athletes) and Florida A&M University (FAMU). Both schools have a large minority population and FAMU is a Historically Black College and University (HBCU). It is projected that in 2011 we will visit Bethune-Cookman College (HBCU) and Florida Memorial College. Additionally, our 2011 recruitment strategy will include initiatives directed at transitioning military personnel and minority female candidates.

Website Traffic

The redesigned HCSO Careers website focused on ease of use for the prospective applicant and will provide a clear and direct information base. A review of the 2010 activity reflected the following page views:

- Total hits to the employment page= 118,956
  - Career Opportunities Page: 48,057 (40%)
  - Minimum Qualifications: 47,521 (39%)
  - LE Employment Page: 40,076 (33%)
  - Civilian Employment Page: 35,772 (30%)
  - DTN Employment Page: 25,811 (21%)
  - Reserve Deputy: 15,076 (12%)

It is anticipated that the new website coupled with the Internet, media and digital blitz will increase the usage numbers.
The Hillsborough County Sheriff’s Office is one of seven Florida sheriff’s offices that investigate child abuse, neglect, and abandonment. These services are funded through contract with the Department of Children and Families. The Child Protective Investigations Division marked its four-year anniversary on July 1, 2010.

The Child Protective Investigations Division has 163 personnel, of which 9 are sworn positions. Personnel include: 1 major, 1 captain, 2 lieutenants, 1 program administrator, 5 sergeants, 3 general managers, 20 child protective investigator supervisors, 101 child protective investigators, 2 training personnel, 20 community service officers, and clerical support personnel. The Child Protective Investigations Division handled over 15,000 reports of abuse, neglect, and abandonment this year.

The mission of the Child Protective Investigations Division is to safeguard, protect and promote the well-being of the children within our community by conducting quality investigations while preserving families through advocacy, guidance, education and supportive services. The Child Protective Investigations Division provides analytical, data entry and other investigative support to child protective investigators. Community service officers assist with background preparation for case files and transportation for children to various appointments. The child protective investigator’s role is to respond to reports accepted by the Florida Abuse Hotline, make contact with the child victim and all household members, complete a safety assessment and implement a safety plan, if necessary, to ensure the child’s safety, and determine the appropriate service referrals to mitigate the risk of future abuse to the child.

The Child Protective Investigations Division is committed to protecting our children and assisting families in becoming self-reliant. The Child Protective Investigations Division works with several community agencies, including our community-based care provider, Hillsborough Kids, Inc. (HKI), to provide for families needs. A resource library is available for investigators, containing information on over 450 community resources for our children and families. This collaborative effort has contributed to a positive impact on maintaining children safely in their homes, with their family. The Child Protective Investigations Division recognizes that children are best protected from harm through high standards of professional practice. This demands close cooperation and coordination of services for all involved agencies.

The Child Protective Investigations Division is also dedicated to giving back to our community. Members of the Child Protective Investigations Division have participated in the Lynn Sowers Bowl-a-Thon, Ranch Run, Hispanic Advisory Council Dinner, Making Strides against Breast Cancer Walk, and the Black Advisory Council Dinner, and other important community events. The Child Protective Investigations Division also contributes to the safety and well-being of children through the provision of appropriate sleeping options, safety restraints, school back packs, and other basic necessities, for our families with the greatest needs.
The Special Investigations Division (SID) is comprised of various units and sections which conduct undercover, covert, analytical and latent investigations into narcotics, child pornography, gang violence, prostitution and numerous other crimes. SID includes Major Violators, Narcotics, Vice, the Gang Enforcement Section, the Law Enforcement Intelligence Nexus Center (LINC), the Sheriff’s Targeted Area Response (STAR) Squads, the Crime Analysis Unit, the Selective Operations Section and Warrants.

SID targeted gangs, narcotics traffickers and organized fraud groups in 2010. A primary target was those responsible for staging vehicle crashes and the attendant insurance fraud. “Operation Crash For Cash” resulted in arrest warrants for 22 people, and search warrants at two medical clinics in Hillsborough County. Thirty-two suspects were already charged with staging crashes. The suspects include clinic employees, massage therapists and participants in staged crashes. The criminal charges range from Racketeering Influenced Corrupt Organization (RICO), a first-degree felony, to staging vehicles crashes.

Undercover detectives developed confidential informants and learned which medical clinics were being used in the fraud. Detectives were also able to identify the recruiters and coordinators who would solicit individuals to conduct staged crashes. Then the participants would be directed to a particular medical clinic to sign blank medical forms. At the clinics, crash participants would be coached on how to describe their injuries or pain to physicians.

The estimated loss to insurance companies due to fraudulent claims from the staged crashes investigated during “Operation Crash For Cash” was $18 million.

In August 2010, SID’s Gang Enforcement Section began an intensive undercover operation targeting gang-related drug activity in the Progress Village and Palm River communities.

During the early stages of the investigation, undercover narcotics detectives conducted drug transactions with local gang members. Intelligence and cooperation from individuals eventually revealed a gang hierarchy and criminal organization that was importing millions of dollars worth of narcotics into the United States via Mexico. As a result of the investigation, 33 gang members have been federally indicted and dozens more will likely be charged, during this investigation the following evidence was seized:

- over 40 kilos of powder cocaine
- approximately $600,000.00 in cash
- approximately 1,200 pounds of marijuana
- one half (1/2) kilogram of crack cocaine
- 13 vehicles
- water craft
- trailers
- several firearms
The threats to our local communities, state, and nation remain ever present from both domestic and international entities. In the post 9/11 era, the Hillsborough County Sheriff’s Office recognized the increased risks to our citizenry and overall public safety as we created a specialized organizational component several years ago called the Homeland Security Division. The Division is composed of seven full-time sections, six part-time specialty teams, and nearly 200 sworn volunteers who have dedicated themselves to ensuring the safety and security of Hillsborough County.

These professionals interact on a daily basis with a variety of representatives from all levels of the federal, state, and local government. They work diligently with collective initiatives such as the Regional Domestic Security Task Force, Urban Area Security Initiative, and Joint Terrorism Task Force to proactively plan, project, and effectively manage the law enforcement needs of our community during manmade or natural disasters, domestic and foreign terrorist acts, civil unrest, and credible threats to our critical infrastructure. The Division also serves a pivotal role in managing a vast amount of personnel and equipment grants through the Department of Homeland Security, State Homeland Security Grant Program, Federal Emergency Management Agency, Port Security Grant Program, and many other funding sources.

**Special Incident Management Section**

The Special Incident Management Section coordinated the agency’s public safety initiatives for the annual Gasparilla Parade celebrations, the 2010 Tampa Bay Buccaneers and University of South Florida football seasons at Raymond James Stadium, the Florida State Fair, the Florida Strawberry Festival, and a variety of concert events at the Amphitheatre without a single incident of civil unrest or breach of our critical infrastructure. The Section worked closely throughout the year with the Off-Duty Events Section to coordinate 38,000 private security details at local businesses totaling more than $6,200,000 that was paid by the private sector, while generating $520,000 in administrative fees that were returned to the County at no cost to the taxpayers.

The success of these many events and our other daily operations would not have been possible without the hard work and dedication of the nearly 200 volunteer members of the Division’s Reserve Deputy Program. Our reserve deputies provided more than 48,000 free volunteer hours in 2010, through a variety of services such as traffic crash investigation, patrol saturation, undercover operations, and special event coverage. The citizens of Hillsborough County saved more than $1,400,000 in personnel costs as a direct result of these civic-oriented individuals who truly believe in giving something back to the communities in which they live.

**Port Security Section**

In late 2010, our Port Security Section renewed its longstanding agreement with the Tampa Port Authority to ensure an increased law enforcement presence is maintained in the Port of Tampa. Our Port is one of the largest cargo tonnage and hazardous materials venues in the State of Florida encompassing over 5,000 acres across a twenty square mile area. The Port Security Section responded to more than 8,900 calls for service and affected ninety-six arrests this past year. The Port deputies work closely with the fourteen members of the Marine Enforcement Section who operate nine tactical ready vessels around the clock and throughout the lakes, rivers, and waterways of the Tampa Bay area. During their 2,891 patrol hours in 2010, the Marine Enforcement Section contacted 1,698 vessels and conducted 794 safety inspections. The Section continues to be the first line of maritime defense for the Port of Tampa, MacDill Air Force Base, and is the only full-time local marine enforcement unit in the area. Maintaining the restricted homeland security zones and safety of the multiple passenger cruise ships within the Port of Tampa is a seven days a week endeavor for the Marine Enforcement Section and Port Security Section.

**Canine Section and the Aviation Section**

Another integral part of the Homeland Security Division’s diverse field of professionals is the operational relationship between our Canine Section and the Aviation Section. In an effort to reduce the response time to in-progress calls for service, our twenty-two specially trained canines and eighteen handlers of the Canine Section are...
often transported to the incident scenes by our eleven pilots and five highly-technical aircraft of the Aviation Section. With the support of other ground personnel, the two sections perform simultaneous efforts on the land and in the air to track down some of Hillsborough County’s most prolific offenders. In 2010 alone, the Canine Section responded to 3,785 calls for service resulting in 187 felony arrests. They also conducted 214 canine searches that produced 397 pounds of illicit narcotics and over $38,000 in seized United States currency. The Aviation Section responded to 2,700 calls for service as they logged more than 1,800 total flights. Our pilots located 162 missing persons, rescued 16 endangered citizens, identified 42 stolen vehicles, and assisted in the arrest of 361 criminal suspects.

**Tactical Section**

The Division’s Tactical Section maintains some of the most highly-trained, physically-fit, and well-disciplined personnel in its numerous specialty teams. The Special Incident Response Team (SIRT) is considered a Tier 2 team in accordance with the Federal Emergency Management Agency (FEMA) - National Incident Management System (NIMS) and is designated as a regional response team for a nine county area within central Florida. SIRT has the capability of rapidly deploying specially equipped forces to conduct search and rescue operations, protect property and maintain order during incidents of civil unrest, and assist during natural or manmade disasters. The five members of the Mounted Enforcement Team worked closely with SIRT during a variety of field force operations, crowd control situations, and special events as they took part in six activations in 2010. During the same year, our Crisis Negotiations Team responded with the Special Weapons and Tactics Team to nine armed barricade situations that were peacefully resolved without a single loss of life to any of the involved parties. The SWAT Team also participated in twenty-five other activations associated with high-risk search warrants, dignitary protection details, and public demonstrations.

**Underwater Recovery AND Bomb Disposal Teams**

The Underwater Recovery Team perfected the use of “Side Scan Sonar” technology that assisted them during some of their fifty-six activations in 2010. The team was selected by the International Association of Dive Rescue Specialists (IADRS) as the first place winner of their annual competition. Several weeks later, the team unanimously agreed to donate their $1,500 first place prize to the widow of a fellow deputy who was tragically killed in a traffic crash while they were away at the competition.

As the Underwater Recovery Team was investigating many feet below the surface, our Tier one regional response Bomb Disposal Team was busy handling reports of suspicious packages, substances, and explosive ordnance on the landside. The team responded to 182 calls for service in which they unfounded, disarmed, or rendered safe a countless number of high-hazard items that were reported to the agency. The team acquired a new Remotec bomb robot that will greatly improve the safety of their members and mitigate the risks associated with explosive ordnance related incidents.

**Environmental Enforcement Section**

The Division also recognizes viable threats to our environment and agricultural lands which are monitored by the Environmental Enforcement Section. Members of the Agricultural Crimes Unit made over 2,200 contacts with local farmers and responded to 1,200 calls for service that were related to animal abuse or neglect and criminal farmland complaints. Their counterparts in the Environmental Unit arrested 189 individuals for environmental related offenses, issued more than 315 civil citations, and coordinated the removal of over 122,000 pounds of illegally dumped waste from public and private lands during 1,300 calls for service. The newest component to the Section is the Parks Unit which is funded by the County Parks Department. These two detectives actively patrolled 230 county owned parks covering 105,000 acres, responded to 1,200 calls for service, and contacted over 400 local businesses associated with park activities.
The Community Outreach Division is comprised of multiple facets. Our mission is to link the Sheriff’s Office to the citizens of Hillsborough County in a positive way. We host various programs to assist and educate the public. These programs include Neighborhood Watch, Business Watch, Explorers, Volunteer Citizens Patrol and the Refugee Victimization programs, to name a few. Our personnel work closely with students from elementary through high school with the School Services and the School Resource Sections.

The School Services Section provides educational programs to the public elementary schools throughout Hillsborough County, including those within the City of Tampa. During the past year, approximately 7,000 classes were taught in 142 schools. The Crossing Guard Unit, comprised of 237 guards, and 28 supervisors, is also included in this section. For the school year 2009-2010, the guards worked a total of 85,320 school crossings (237 crossings, twice a day, for 180 days).

The Community Services Section conducts meetings throughout the county to create and maintain Neighborhood Watch programs. Communities with a strong Neighborhood Watch program in place help law enforcement personnel by keeping an eye on their neighborhood, and reporting suspicious activity. This year we initiated a new registration system for the businesses in our community. Business Watch facilitates the notification of a business owner in case there is a problem at their business after hours.

In 2010, the Sheriff’s Office participated in the Florida Law Enforcement Challenge, the Florida Motor Unit Challenge and the National Law Enforcement Challenge. We were the first place winners in all challenges and were awarded a 2010 Chevrolet Impala LTZ, complete with police markings and emergency lights. Additionally, because we have continuously participated in the “Over the Limit, Under Arrest” campaign, we were awarded a 2010 Chevrolet Tahoe. This vehicle is completely equipped for patrolling the streets and contains an alcohol breathalyzer for immediate testing on scene.

The Volunteer Citizen’s Patrol Program has continued to grow, resulting in a new area in Lutz for VCP patrols. HCSO now has over 80 citizens throughout the community who have been trained to be the extra “eyes and ears” for the Sheriff’s Office. This year, the volunteers have donated more than 18,000 hours of their time.

The School Resource Section is the third component of the Division. This section is divided into 2 squads, which cover 27 middle schools and 19 high schools in Hillsborough County, outside of the city limits. Each school has one deputy assigned full time. In July 2010, the School Resource Section was awarded the School Resource “Agency of the Year” award by the Florida Association of School Resource Officers. This award is given to the agency that has made a significant contribution to the development of school resource programs.

During the summer of 2010, the Hillsborough County Sheriff’s Office hosted the first annual Sheriff’s Rising Stars Leadership Academy. In conjunction with the Hillsborough County School District, personnel from Community Outreach and Training Divisions developed a leadership program for high achieving high school students. The Tampa Police Department SROs also participated with students from their schools. The weeklong academy was highly successful, resulting in the students’ education and exposure to community leadership and commitment to the future. Upon graduation, all 26 students were rewarded with scholarships, a laptop computer, a challenge coin, and a unique leadership experience.

In addition to their normal duties, the personnel of the Community Outreach Division are committed to giving back to the community and to supporting the armed services. Through our many fundraising events throughout the year, we have donated several thousands of dollars to various charities, such as Special Operations Wounded Warrior Foundation, Operation Helping Hands, the Haley House, and Stars for Soldiers. Additional events are held to support the Florida Sheriff’s Youth Ranches as well as the Judeo Christian Health Clinic and the Boys and Girls Clubs. Because of the generosity of the Hillsborough County citizens, we were able to support two additional charities this year, the Children’s Cancer Center and the Gold Shield Foundation.
Jail Division I, part of the Department of Detention Services, includes the Orient Road Jail consisting of Central Booking, Intake and Housing Operation Bureaus, and Central Breath Testing Unit; Juvenile Assessment Center; House Arrest; Criminal Registration Unit; Hillsborough Re-Entry Center.

Central Booking

Central booking staff booked 55,062 individuals into the county jail system in 2010.

Intake Operations

Intake Operations is the initial housing for all inmates with the exception of those with specific medical needs or special classification indicators. Inmates generally reside within intake housing for a maximum of seventy-two hours, prior to their assignment within general housing.

Housing Operations

Housing Operations is general population and confinement housing for inmates. This area is broken into two commands; North and South housing over 1,500 inmates. One half of the jail (South Command) was closed as a result of a reduction in inmate population. Staff were redeployed to cover posts that in previous years were paid overtime positions. This contributed to the Department of Detention Services saving over $1,000,000 dollars in overtime expenditures.

Juvenile Assessment Center (JAC)

Juvenile Assessment Center (JAC) serves as a national model for processing and evaluating juvenile offenders. In cooperation with other local agencies, the Sheriff’s Office provides deputies for security and to book arrestees. In 2010, the JAC processed 8,433 juvenile offenders.

Central Breath Testing Unit

Last year, Central Breath Testing technicians processed 5,236 individuals.

Criminal Registration Unit (CRU)

Staff members fingerprint, photograph and gather information on convicted felons, sexual offenders and sexual predators who reside in Hillsborough County. In 2010, the unit processed 10,945 criminal registrants, 4,441 sex offenders, 732 sexual predators and facilitated 3,862 self-arrests.

House Arrest / GPS Unit

In 2010, over 1,388 individuals were placed on the House Arrest, GPS and Day reporting programs. This resulted in a savings to the tax payers of Hillsborough County of over $1,000,000 in allocated direct costs versus housing them in the county jail system.

Hillsborough Re-Entry Center (HREC)

Hillsborough Re-Entry Center (HREC) is poised and ready for operation. In partnership with the Florida Department of Corrections and local community-based organizations, the HREC is designed to enhance public safety and to reduce recidivism. Inmates released from prisons and our jails received training and treatment that promote the likelihood of successful integration back into our community.

Community Involvement/Charities

Jail Division I staff participated in many community projects/events in 2010, including but not limited to; Sheriff’s Florida Youth Ranch, Lynn Sowers Foundation and the Special Olympics. Jail Division I worked with the Joshua House Foundation, a safe haven for abused, abandoned, and neglected children offering residential care. Staff raised funds for this worthwhile organization and our alliance will continue into 2011 as staff volunteer and work at the Joshua House assisting with minor projects.

Jail Division I as well as the entire agency emotionally worked with the community and family members of deputies and officers who suffered in the line of duty deaths, our heroes.
Jail Division II is comprised of over 500 sworn and civilian employees all of whom are assigned to the Falkenburg Road Jail. The Falkenburg Road Jail is the largest jail facility in Hillsborough County with a rated capacity of 3,072 inmates. The facility, which consists of 10 general population housing units, 2 confinement housing units, and 2 medical infirmaries, sits on 160 acres approximately 1 mile north of State Road 60 in Tampa, Florida. The primary mission of Jail Division II is to provide the inmates assigned to the Falkenburg Road Jail a safe and secure environment through efficient and effective methods of care, custody, and control.

Jail Division II is also home to the Video Visitation Center which services both jail facilities and all inmates in Hillsborough County. The visitation center has state of the art computer equipment which allows inmates to visit with family members and friends seven days a week via 2-way video monitoring equipment. Visitation sessions are 40 minutes in duration and are pre-scheduled by the inmate one day ahead of time. Visitation center rules and information are available for viewing on the Hillsborough County Sheriff’s Office public website by entering “visitation” in the search area.

Jail Division II employees have donated countless hours to various charities and community outreach programs within the Tampa Bay Area. These charities and programs include Meals On Wheels of Tampa, the Boys and Girls Club, Florida Sheriffs Youth Ranches, and the Special Olympics just to name a few.
In 2010 Major A. Michael Perotti assumed command of Jail Division III, which is considered the Support Services Division within the Department of Detention Services. Comprised of various support functions including Transportation, Inmate Programs, Records & Classification, Releasing, Food Service, Medical, Property, Inmate Commissary, and the Central Laundry, this dedicated group of over 500 sworn, civilian, and contract employees plays an integral role in the success of the entire operation.

**Transportation**

In addition to transporting more than 93,000 inmates to court, outside medical appointments, and between facilities and outside institutions, the Transportation Bureau is also responsible for overseeing a program involving Community Service Workers. These are individuals who have been sentenced to perform community service in lieu of jail time. Working in conjunction with County Code Enforcement, these workers logged over 30,000 volunteer hours cleaning up roadways, abandoned buildings, and painting over graffiti.

**Inmate Programs**

More than 27,500 inmates participated in programs during 2010 with a primary mission of providing programs that benefit the community as well as the inmates, and those that offer a cost savings to the agency. To that end, over 1.4 million dollars was saved by using inmate labor to perform such tasks as landscaping, washing cars, repairing inmate uniforms, and other janitorial duties. In addition to this cost savings, 123 GED’s were awarded and 401 inmates successfully completed the in-jail Substance Abuse and Domestic Violence Programs.

**Central Laundry**

In 2010, the introduction of red uniforms for all confinement inmates improved visibility and identification of high-profile offenders. The central laundry is responsible for washing, drying, folding, and delivering all of the inmate uniforms, undergarments, linens, and jackets throughout the facilities. Last year they processed over 2.7 million pounds of laundry.

**Records & Classification**

2010 marked the transition of the Releasing Corporals to Jail Division III. They verified and processed more than 55,000 inmate releases during the year. The Records and Classification Bureau is responsible for classifying all adult and juvenile arrestees, processing court dockets, screening for various programs, and preparing inmate files for release. In 2010 the bureau classified more than 41,700 inmates. The inactive records section assumed the additional duties of scanning all inmate medical records as well as their jail records, this more than doubled their workload but due to reorganization and the utilization of light duty personnel, this process has saved the agency thousands of dollars.

**Food Service**

The food service contract, based on inmate population, was reduced by more than a million dollars in 2010. Though the inmate population has decreased, they still served over 4,034,000 dietician-approved inmate meals during the year to include special diets for medical and religious purposes. Trinity Food Service has been very supportive of the agency throughout the year, sponsoring the military appreciation luncheon, and providing refreshments for staff retirements.

**Medical Services**

Armor Medical Services, a private medical contractor, provides medical, psychological, and dental services for all incarcerated inmates in Hillsborough County. In 2010, medical staff completed 61,762 medical screenings, and performed more than 310,000 medical treatments.

**Inmate Property Section**

The Inmate Property Room is in Central Booking at the Orient Road Jail. When an arrestee arrives in Booking, his/her personal property is relinquished to the jail. The Property Room for securing the property from the time someone arrives in jail until their release. Property Room personnel are responsible for searching the property for contraband and identifying counterfeit currency. In 2010, the Property Room accurately and efficiently processed over 124,000 packages of inmate property.
Civil Process Section

Civil process is a constitutionally required responsibility of the Sheriff. The Civil Process Section serves and executes various legal processes issued by the courts of the Thirteenth Judicial Circuit, and other jurisdictions throughout the United States. Approximately 180,239 civil processes were received in 2010, averaging over 15,019 per month and generating more than $1,000,000 in fees. Due to the downturn in the economy, approximately 10,594 residential evictions and mortgage foreclosure processes were served this past year. The Civil Process Section continues to provide the residents of Hillsborough County with the highest level of professional service at the most reasonable cost and with the least burden placed on the taxpayers.

Judicial Protection Bureau

The Judicial Protection Bureau is the largest component of the Court Operations Division. The bureau has 136 deputies and 11 supervisors assigned and is responsible for providing courtroom security for numerous courtrooms and hearing rooms located within the George E. Edgecomb Courthouse and Annex, the Plant City Courthouse, and the Floriland Mall. The deputies (bailiffs) are also responsible for ensuring the safety and security of 62 judges, 8 general magistrates, 3 hearing officers, multiple courtroom staff members, plaintiffs, victims, witnesses, the accused, and the general public who are in attendance.

Court Complex Security Section

The section’s personnel are responsible for all aspects of security access control, all law enforcement responsibilities, crowd control, perimeter security and enforcement support for courtroom bailiffs. An additional effort is placed on the safety and security of the general public and employees working within the Court Complex facilities.

The jurisdiction of this section includes court facilities in the downtown area, the Floriland Traffic Court, and the Plant City Courthouse. Additional responsibilities include County Center building security and law enforcement presence to ensure the safety of the Hillsborough County Board of County Commissioners and the other constitutional officers who work within the facility.

During the 12-month period from January 2010 to December 2010, the Section provided security screening for 2,287,640 staff and visitors. In addition, 11,945 restricted items were recovered at designated controlled access points which included 3 firearms and 7,668 edged weapons, as well as other items that could potentially be used as weapons.

A total of 82 general offense reports were generated resulting in 21 arrests, 6 direct file of charges and 4 request for prosecution submissions.
Statistical Data Through 2010

UCR Part I Crimes per 1,000 Residents 2001 - 2010
Unincorporated Hillsborough County

Source: FDLE Annual UCR Report

Part I Crimes for 2006 - 2010

Source: FDLE Annual UCR Report
Comparison of Crimes by Type 2009 - 2010

Source: FDLE Annual UCR Report

UCR Part I Crime Clearance Rates 2001 - 2010
Unincorporated Hillsborough County

Data Source: FDLE Annual UCR Report

Statistical Data Through 2010
### Retirees

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### Active Military

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The Hillsborough County Sheriff’s Office Operations Center is at 2008 E. 8th Avenue in Ybor City.

General mailing address:
P.O. Box 3371
Tampa, FL 33601

hcso@hcso.tampa.fl.us
www.hcso.tampa.fl.us

Sheriff’s Operations Center
2008 E. 8th Ave
Tampa, FL 33605

Main Switchboard
813-247-8000

Communications Center
(Non-Emergency Number)
813-247-8200

Emergency Numbers
911 or 813-224-9911

District I
14102 N. 20th Street
Tampa, FL 33613
813-247-0600

District II
2310 N. Falkenburg Road
Tampa, FL 33619
813-247-8560

District III
7202 Gunn Highway
Tampa, FL 33625
813-247-0330

District IV
508 SE 33rd Street
Ruskin, FL 33570
813-247-0455

Jail Division I
Orient Road Jail
1201 Orient Road
Tampa, FL 33619
813-247-8371

Jail Division II
Falkenburg Road Jail
520 N. Falkenburg Road
Tampa, FL 33619
813-247-0234

Jail Division III
Inmate Support Services
1800 Orient Rd.
Tampa, FL 33619
813-242-5100

Work Release Center
1801 Orient Road
Tampa, FL 33619
813-247-8993

Criminal Registration
1800 Orient Road
Tampa, FL 33619
813-247-8460

Training Division
1409 N. Falkenburg Road
Tampa, FL 33619
813-627-1000
Mission
The Mission of the Hillsborough County Sheriff’s Office is to serve, protect, and defend the community while preserving the rights and dignity of all.

Vision
The Vision of the Hillsborough County Sheriff’s Office is to provide effective, efficient, and professional law enforcement, detention and court services while maintaining the highest standards of integrity, accountability, and community service.

Core Values
- Integrity
- Service
- Fairness and Equity
- Commitment to Quality